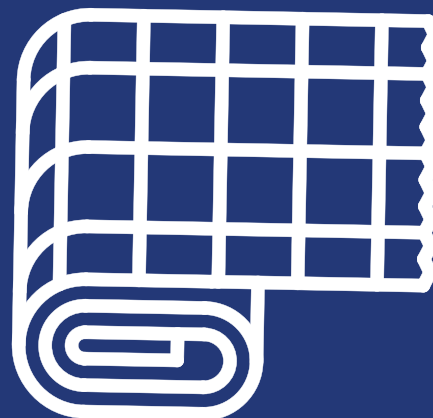
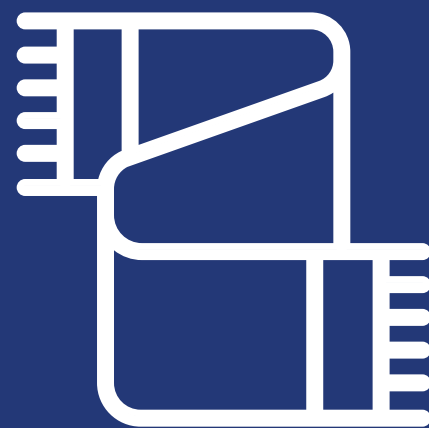


# Everyone must wear a face covering...

Covering your face is now mandatory and helps prevent the spread of COVID-19.



Masks, bandanas, scarves, and cloth can be used.

## ...and stay 6 feet apart

This business is required to refuse service to anyone who does not comply.



Department of Public Health  
[sf.gov/coronavirus](https://sf.gov/coronavirus)



# We are an essential business

Everyone must wear a face covering and stay 6 feet apart. Covering your face helps prevent the spread of COVID-19.

## Somos un negocio esencial abierto

Usted tiene que usar un cubrebocas y mantener 6 pies de distancia de los demás durante su visita. Cubriendo tu cara ayuda a prevenir la propagación de COVID-19. Este negocio esta obligado a rechazar servicio a cualquier persona que no quiera cumplir.

## Kami'y bukas na negosyong esensyal

Dapat magsuot ng pantakip sa mukha (face covering) at magbigay ng 6 na talampakang distansya habang nasa loob. Makatutulong ang pagtakip sa mukha para mapigilan ang pagkalat ng COVID-19. Tinatanggihan ng negosyong ito ang pagserbisyo sa kahit sinumang hindi sumusunod.

## Chúng tôi là những doanh nghiệp thiết yếu

Mọi người đều phải đeo khăn che mặt và cách nhau 6 feet. Việc đeo che mặt giúp ngăn chặn sự lây lan của COVID-19. Doanh nghiệp này được yêu cầu từ chối cung cấp dịch vụ cho những ai không tuân thủ Chỉ thị.

## 我們是營業中的基本服務行業

到訪時請務必遮蓋臉部和保持6呎社交距離。遮蓋您的面部，有助防止新冠狀病毒的傳播。商業必須拒絕提供服務給不遵守規定的人。

## Мы являемся основным бизнесом

Каждый должен носить прикрытие для лица и оставаться 2 метра друг от друга во время как визата. Прикрытие для лица помогает предотвратить распространение COVID-19. Этот бизнес обязан отказать в обслуживании любому, кто не соблюдает правила.

## نحن مؤسسة أساسية

ارتداء غطاء على الوجه يساعد لمنع انتشار فيروس كوفيد-19. هذا العمل ملزم برفض خدمة اي شخص لا يمتثل.

This business is required to refuse service to anyone who does not comply.



Department of Public Health  
[sf.gov/coronavirus](https://sf.gov/coronavirus)

# Wear a face covering

Leave N-95 masks  
for health workers



**Bandanas**



**Scarves**



**Cloth**



**N-95 Masks**



San Francisco  
Department of Public Health

More details: [SF.gov/coronavirus](https://www.sfgov.gov/coronavirus)  
For official updates, text **COVID19SF** to **888-777**

# Cúbrase la cara con algo



**Pañuelos**



**Bufandas**



**Tela**



**Máscaras N-95**

Deje las máscaras N-95 para los trabajadores de la salud.



San Francisco  
Department of Public Health

Más detalles en: [SF.gov/coronavirus](https://sf.gov/coronavirus)

Para información oficial de la Ciudad, envíe un mensaje de texto con la palabra **COVID19SF** al **888-777**

# 佩戴面罩

將 N-95 口罩讓給  
醫護人員



頭巾



圍巾



衣物



N-95 口罩



San Francisco  
Department of Public Health

詳情請瀏覽網頁: [SF.gov/coronavirus](https://sf.gov/coronavirus)  
發短信 COVID19SF 至 888-777 可獲得最新官方信息

# Magsuot ng pantakip sa mukha

Magiwan ng mga  
N-95 mask para sa  
mga health worker



**Mga bandana**



**Mga scarf**



**Tela**



**N-95 Masks**



San Francisco  
Department of Public Health

Karagdagang detalye: [SF.gov/coronavirus](https://www.sfgov.gov/coronavirus)  
Para sa opisyal na balita, itext ang **COVID19SF** sa **888-777**



**ORDER OF THE HEALTH OFFICER No. C19-12**

**ORDER OF THE HEALTH OFFICER  
OF THE CITY AND COUNTY OF SAN FRANCISCO  
GENERALLY REQUIRING MEMBERS OF THE PUBLIC AND  
WORKERS TO WEAR FACE COVERINGS**

**(PUBLIC HEALTH EMERGENCY ORDER)**

DATE OF ORDER: April 17, 2020

**Please read this Order carefully. Violation of or failure to comply with this Order is a misdemeanor punishable by fine, imprisonment, or both. (California Health and Safety Code § 120295, *et seq.*; Cal. Penal Code §§ 69, 148(a)(1); San Francisco Administrative Code §7.17(b))**

Summary: The United States Centers for Disease Control and Prevention (“CDC”), California Department of Public Health (“CDPH”), and San Francisco Department Public Health (“SFDPH”) have recommended that members of the public, when they need to interact with others outside the home and especially in settings where many people are present such as waiting in lines and shopping, should cover the mouth and nose to prevent inadvertently spreading the virus that causes Coronavirus Disease 2019 (“COVID-19”). One key transmission method for the COVID-19 virus is respiratory droplets that people expel when they breathe or sneeze. With the virus that causes COVID-19, people can be infected and not have any symptoms, meaning they are asymptomatic, but they can still be contagious. People can also be infected and contagious 48 hours before developing symptoms, the time when they are pre-symptomatic. Many people with the COVID-19 virus have mild symptoms and do not recognize they are infected and contagious, and they can unintentionally infect others. Therefore, the CDC, CDPH, and SFDPH now believe that wearing a face covering, when combined with physical distancing of at least 6 feet and frequent hand washing, may reduce the risk of transmitting coronavirus when in public and engaged in essential activities by reducing the spread of respiratory droplets. And because it is not always possible to maintain at least 6 feet of distance, members of the public and workers should wear face coverings while engaged in most essential activities and other activities when others are nearby. For clarity, although wearing a face covering is one tool for reducing the spread of the virus, doing so is not a substitute for sheltering in place, physical distancing of at least 6 feet, and frequent hand washing.

This Order requires that people wear Face Coverings, which may be simple do-it-yourself coverings as further described below, in three main settings. First, members of the public must wear Face Coverings while inside of or waiting in line to enter Essential Businesses and other businesses or facilities engaged in Minimum Basic Operations, providing Essential Infrastructure, and providing Essential Government Functions (except Healthcare Operations, which are subject to different requirements), when seeking healthcare from Healthcare Operations, and when waiting for or riding on public transportation and other types of shared transportation. Each of the capitalized terms



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other than “Face Coverings” in the preceding sentence are defined in Health Officer Order No. C19-07b. Second, this Order also requires employees, contractors, owners, and volunteers of all Essential Businesses or those operating public transportation and other types of shared transportation to wear a Face Covering when at work. And third, this Order also requires workers engaged in Minimum Basic Operations, Essential Infrastructure work, and Essential Government Functions to wear a Face Covering in areas where the public is present or likely to be and at any time when others are nearby. The Order is effective at 11:59 p.m. on April 17, 2020 but provides for a grace period in enforcement until 8:00 a.m. on April 22, 2020. While the purpose of the grace period is to allow people and businesses time to implement the requirements of the Order, they should comply as soon as possible within the period.

This Order includes certain exceptions. For instance, this Order does not require that any child aged twelve years or younger wear a Face Covering and recommends that any child aged two years or younger should not wear one because of the risk of suffocation. This Order also does not apply to people who are in their own cars alone or with members of their own household. It also does not require people wear Face Coverings while engaged in outdoor recreation such as walking, hiking, bicycling, or running, though it does recommend that they have a Face Covering with them and still requires them to practice social distancing and other measures to protect against transmission of the virus.

**UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, 120175, AND 120220, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO (“HEALTH OFFICER”) ORDERS:**

- 1. This Order will take effect at 11:59 p.m. on April 17, 2020, and will continue to be in effect until it is extended, rescinded, superseded, or amended in writing by the Health Officer. But this Order will not be enforced until 8:00 a.m. on April 22, 2020. Any capitalized terms in this Order that are defined in Health Officer Order No. C19-07b are automatically updated to incorporate revisions to that order without a need to update this Order.**
- 2. As used in this Order, a “Face Covering” means a covering made of cloth, fabric, or other soft or permeable material, without holes, that covers only the nose and mouth and surrounding areas of the lower face. A covering that hides or obscures the wearer’s eyes or forehead is not a Face Covering. Examples of Face Coverings include a scarf or bandana; a neck gaiter; a homemade covering made from a t-shirt, sweatshirt, or towel, held on with rubber bands or otherwise; or a mask, which need not be medical-grade. A Face Covering may be factory-made, or may be handmade and improvised from ordinary household materials. The Face Covering should be comfortable, so that the wearer can breathe comfortably through the nose and does not have to adjust it frequently, so as to avoid touching the face. For as long as medical grade masks such as N95 masks and surgical masks are in short supply, members of the public should not purchase those masks as Face Coverings under this Order; those**





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medical grade masks should be reserved for health care providers and first responders. In general, even when not required by this Order, people are strongly encouraged to wear Face Coverings when in public. Also, for Face Coverings that are not disposed of after each use, people should clean them frequently and have extra ones available so that they have a clean one available for use.

Note that any mask that incorporates a one-way valve (typically a raised plastic cylinder about the size of a quarter on the front or side of the mask) that is designed to facilitate easy exhaling is not a Face Covering under this Order and is not to be used to comply with this Order's requirements. Valves of that type permit droplet release from the mask, putting others nearby at risk.

A video showing how to make a face covering and additional information about how to wear and clean Face Coverings may be found at the website of Centers for Disease Control and Prevention, at <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>.

3. All members of the public, except as specifically exempted below, must wear a Face Covering outside their home or other place they reside in the following situations:
  - a. When they are inside of, or in line to enter, any Essential Business (as that term is defined in Section 13.f of the Health Officer's Order No. C19-07b, dated March 31, 2020 ("Order No. C19-07b")), including, but not limited to, grocery stores, convenience stores, supermarkets, laundromats, and restaurants;
  - b. When they are inside or at any location or facility engaging in Minimum Basic Operations or seeking or receiving Essential Government Functions (as defined in Sections 13.g and 13.d, respectively, of Order No. C19-07b);
  - c. When they are engaged in Essential Infrastructure work (as defined in Section 13.c of Order No. C19-07b);
  - d. When they are obtaining services at Healthcare Operations (as defined by in Section 13.b of Order No. C19-07b)—including hospitals, clinics, COVID-19 testing locations, dentists, pharmacies, blood banks and blood drives, other healthcare facilities, mental health providers, or facilities providing veterinary care and similar healthcare services for animals—unless directed otherwise by an employee or worker at the Healthcare Operation; or
  - e. When they are waiting for or riding on public transportation (including without limitation any bus, BART, Muni light rail, street car, cable car, or CalTrain) or paratransit or are in a taxi, private car service, or ride-sharing vehicle.
4. Each driver or operator of any public transportation or paratransit vehicle, taxi, or private car service or ride-sharing vehicle must wear a Face Covering while driving or operating such vehicle, regardless of whether a member of the public is in the vehicle, due to the need to reduce the spread of respiratory droplets in the vehicle at all times.



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**5. All Essential Businesses, as well as entities and organizations with workers engaged in Essential Infrastructure work, Minimum Basic Operations, or Essential Government Functions (except for Healthcare Operations, which are subject to their own regulation regarding specified face coverings), must:**

- a. Require their employees, contractors, owners, and volunteers to wear a Face Covering at the workplace and when performing work off-site any time the employee, contractor, owner, or volunteer is:**
  - i. interacting in person with any member of the public;**
  - ii. working in any space visited by members of the public, such as by way of example and without limitation, reception areas, grocery store or pharmacy aisles, service counters, public restrooms, cashier and checkout areas, waiting rooms, service areas, and other spaces used to interact with the public, regardless of whether anyone from the public is present at the time;**
  - iii. working in any space where food is prepared or packaged for sale or distribution to others;**
  - iv. working in or walking through common areas such as hallways, stairways, elevators, and parking facilities; or**
  - v. in any room or enclosed area when other people (except for members of the person's own household or residence) are present.**

**For clarity, a Face Covering is not required when a person is in a personal office (a single room) when others outside of that person's household are not present as long as the public does not regularly visit the room. By way of example and without limitation, a construction worker, plumber, bank manager, accountant, or bike repair person is not required to wear a Face Covering if that individual is alone and in a space not regularly visited by the public, but that individual must put on a Face Covering when coworkers are nearby, when being visited by a client/customer, and anywhere members of the public or other coworkers are regularly present.**

- b. Take reasonable measures, such as posting signs, to remind their customers and the public of the requirement that they wear a Face Covering while inside of or waiting in line to enter the business, facility, or location. Essential Businesses and entities or organizations that engaged in Essential Infrastructure work or Minimum Basic Operations must take all reasonable steps to prohibit any member of the public who is not wearing a Face Covering from entering and must not serve that person if those efforts are unsuccessful and seek to remove that person.**

**A sample sign to be used for notifying customers can be found at the Department of Public Health website, at <https://www.sfdph.org/dph/alerts/coronavirus.asp>.**

**6. Any child aged two years or less must not wear a Face Covering because of the risk of suffocation. This Order does not require that any child aged twelve years or less wear a**



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**Face Covering. Parents and caregivers must supervise use of Face Coverings by children to avoid misuse.**

- 7. Wearing a Face Covering is recommended but not required while engaged in outdoor recreation such as walking, hiking, bicycling, or running. But each person engaged in such activity must comply with social distancing requirements including maintaining at least six feet of separation from all other people to the greatest extent possible. Additionally, it is recommended that each person engaged in such activity bring a Face Covering and wear that Face Covering in circumstances where it is difficult to maintain compliance with Social Distancing Requirements (as defined in Section 13.k of Health Officer Order No. C19-07b), and that they carry the Face Covering in a readily accessible location, such as around the person's neck or in a pocket, for such use. Because running or bicycling causes people to more forcefully expel airborne particles, making the usual minimum 6 feet distance less adequate, runners and cyclists must take steps to avoid exposing others to those particles, which include the following measures: wearing a Face Covering when possible; crossing the street when running to avoid sidewalks with pedestrians; slowing down and moving to the side when unable to leave the sidewalk and nearing other people; never spitting; and avoiding running or cycling directly in front of or behind another runner or cyclist who is not in the same household.**
- 8. This Order does not require any person to wear a Face Covering while driving alone, or exclusively with other members of the same family or household, in a motor vehicle.**
- 9. A Face Covering is also not required by this Order to be worn by a particular individual if the person can show either: (1) a medical professional has advised that wearing a Face Covering may pose a risk to the person wearing the mask for health-related reasons; or (2) wearing a Face Covering would create a risk to the person related to their work as determined by local, state, or federal regulators or workplace safety guidelines. A Face Covering should also not be used by anyone who has trouble breathing or is unconscious, incapacitated, or otherwise unable to remove the Face Covering without assistance.**
- 10. The intent of this Order is to ensure that all people who are visiting or working at Essential Businesses and all people who are seeking care at healthcare facilities or engaged in certain types of public transit or transportation with others wear a Face Covering to reduce the likelihood that they may transmit or receive the COVID-19 virus. The intent of this Order is also to ensure that people who work for or seek services from entities engaged in Essential Infrastructure work, Minimum Basic Operations, or Essential Government Functions also wear a Face Covering when they are in close proximity to others. In so doing, this Order will help reduce the spread of the COVID-19 virus and mitigate the impact of the virus on members of the public and on the delivery of critical healthcare services to those in need. All provisions of this Order must be interpreted to effectuate this intent.**



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- 11. This Order is issued based on evidence of increasing occurrence of COVID-19 within the City, the Bay Area, and the United States of America, scientific evidence, and best practices regarding the most effective approaches to slow the transmission of communicable diseases generally and COVID-19 specifically. Due to the outbreak of the COVID-19 virus in the general public, which is now a pandemic according to the World Health Organization, there is a public health emergency throughout the City. With the virus that causes COVID-19, people can be infected and contagious and not have any symptoms, meaning they are asymptomatic. People can also be infected and contagious 48 hours before developing symptoms, the time when they are pre-symptomatic. Many people with the COVID-19 virus have mild symptoms and do not recognize they are infected and contagious, and they can unintentionally infect others. Therefore, the CDC, CDPH, and SFDPH now believe that wearing a face covering, when combined with physical distancing of at least 6 feet and frequent hand washing, may reduce the risk of transmitting coronavirus when in public and engaged in essential activities. And because it is not always possible to maintain at least 6 feet of distance, members of the public and workers are required to wear Face Coverings while engaged in most essential activities and other activities when others are nearby. For clarity, although wearing a Face Covering is one tool for reducing the spread of the virus, doing so is not a substitute for sheltering in place, physical distancing of at least 6 feet, and frequent hand washing.**
- 12. This Order is also issued in light of the existence, as of April 17 2020, of 1,019 confirmed cases of infection by the COVID-19 virus in the City, including a significant and increasing number of suspected cases of community transmission. This Order is necessary to slow the rate of spread, and the Health Officer will continue to assess the quickly evolving situation and may modify this Order, or issue additional Orders, related to COVID-19, as changing circumstances dictate.**
- 13. This Order is also issued in accordance with, and incorporates by reference, the March 31, 2020 Shelter in Place Order No. C19-07b issued by the Health Officer, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the March 12, 2020 Executive Order (Executive Order N-25-20) issued by Governor Newsom, the February 25, 2020 Proclamation by Mayor London Breed Declaring the Existence of a Local Emergency (as supplemented several times after its issuance), the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer, and guidance issued by the CDPH and CDC, as each of them have been and may be supplemented.**
- 14. Failure to comply with any of the provisions of this Order constitutes an imminent threat and immediate menace to public health, constitutes a public nuisance, and is punishable by fine, imprisonment, or both.**
- 15. The City must promptly provide copies of this Order as follows: (1) by posting on the City Administrator's website ([sfgsa.org](http://sfgsa.org)) and the Department of Public Health website ([sfdph.org](http://sfdph.org)); (2) by posting at City Hall, located at 1 Dr. Carlton B. Goodlett Pl., San**



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Francisco, CA 94102; and (3) by providing to any member of the public requesting a copy.

**16. If any provision of this Order or its application to any person or circumstance is held to be invalid, then the remainder of the Order, including the application of such part or provision to other people or circumstances, shall not be affected and shall continue in full force and effect. To this end, the provisions of this Order are severable.**

**IT IS SO ORDERED:**

A handwritten signature in blue ink that reads "Tomás Aragón".

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Tomás J. Aragón, MD, DrPH,  
Health Officer of the  
City and County of San Francisco

April 17, 2020