

April 14, 2020

Dear Families and Visitors,

We would like to let you know about a new recommendation due to our current COVID-19 situation. The Department of Health is recommending that our staff and clients wear surgical masks when they are in contact with each other. As such, you will see that all of our Edgewood team will be outfitted with surgical masks in order to ensure the health and safety of you and your family. We ask that you follow these guidelines when you are on our Campus. You will be asked to wear a mask at the Nursing Office during your time with us. Your youth will also be encouraged to wear a mask during their stay with us.

We understand that wearing masks or seeing them on others may sometimes create feelings of discomfort or upset in others. Please know that our staff will be working with your child to ensure that their questions and any fears are addressed so that they feel secure and grounded with this new guideline.

Edgewood also firmly adheres to social distancing guidelines as set forth by SF DPH during the COVID-19 pandemic. As such, all visits with youth will currently occur virtually – via phone, Facetime, Zoom, or another virtual platform – except in unique circumstances, as determined by our Medical Director. We hope you understand...and know that under normal operating circumstances, we would encourage family visits. However, we must work to protect the safety of our community and ask that you work with us on this issue.

In addition to limiting our visitors, our clinicians will be conducting our family therapy sessions via telephone or Zoom, instead of in-person. This is also to limit exposure and keep you and our clients safe during this time.

If you have any questions or concerns, please do not hesitate to let us know. We are here to work with you during this time.

Thank you,

**Christine Garcia, PsyD**

*Pronouns: she/her/hers*

San Francisco Regional Director

PIN 20-04-CRP

## STATEWIDE WAIVER OF LICENSING STANDARDS

PIN 20-04-CCLD notified all community care licensees that Governor Newsom issued a March 4, 2020, Proclamation of a State of Emergency (“Proclamation”) in response to a rising number of cases of COVID-19 in California. The Proclamation permits the CDSS to waive any provisions of the Health and Safety Code (HSC) or Welfare and Institutions Code (WIC), accompanying regulations, interim licensing standards, or other written policies or procedures with respect to the use, licensing, or approval of licensed facilities.

Pursuant to the Governor’s Proclamation, the Department is announcing statewide waivers for certain licensing requirements applicable to licensed children’s residential facilities, licensed foster family homes, homes certified or approved by an FFA, administrators, and administrator certification training program vendors. These children’s residential providers, administrators, and vendors do not need prior approval from CDSS to implement the following waivers. Use of these waivers is subject to the Waiver Terms and Conditions set forth in this PIN:

### Visitation Waiver

Children’s residential providers may limit entry to only individuals who need entry, as necessary for prevention, containment, and mitigation measures as specified in guidance by Centers for Disease Control and Prevention (CDC), the California Coronavirus (COVID-19) Response, the Department of Public Health (CDPH), and local health departments. This waiver applies to visitation under Health and Safety Code sections 1502.2(d), 1502.21(d), 1512, 1530.91; Welfare and Institutions Code sections 4503, 16001.9(a); Title 22, California Code of Regulations, Division 6, sections 80072, 83072(d), 84072(d), 84172, 84272, 86072(c), 86572(a), and 89372(a); Short Term Residential Therapeutic Program (STRTP) Interim Licensing Standards (ILS) sections 87072(d), 87096.72, 87097.72; FFA ILS sections 88370 and 88487.8; Youth Homelessness Prevention Center (Runaway and Homeless Youth Shelter) ILS section 84572; Nonminor Dependents in Foster Care (AB 12) ILS sections 83172, 84472, 86172, and 893172; and Transitional Shelter Care Facility Operating Standards (OS) sections 84072.

In lieu of in-person visits, providers shall make arrangements for alternate means of communication and social interactions, such as phone calls, video calls, texting, social media and other online communications. Family connections that are essential to the wellbeing of the child should be maintained consistent with screening protocols and social distancing recommendations, including outside visits. Communications should allow for private and/or confidential communications as needed, and as required by law.