

# 2016–2017 ANNUAL REPORT

One Edgewood, One Family



**EDGEWOOD**

*Transforming Lives. Restoring Hope.*

# Our Values

Edgewood Center for Children and Families is a leading community-based organization that provides behavioral health, family support, and educational services. Edgewood touches the lives of thousands of at-risk children, youth, and families facing life-challenging mental health conditions often exacerbated by challenging family dynamics, limited social and economic resources, trauma, abuse, or neglect.

Everything we do at Edgewood is in service to our mission and vision and guided by our values.

## Hope

Hope helps us believe in a positive future and provides the energy to achieve our goals and dreams.



## Family

Families are the foundation of a child's life and our essential partners in achieving our vision and mission.

## Community

We develop and support our community through relationships that promote love, friendship, resilience, and support.

## Diversity

We embrace diversity by using our uniqueness and interdependence to strengthen our community and learn from one another.

# Reflections

Edgewood began 2016-17 in the afterglow of our 165th Anniversary, a wonderful celebration of how far we have come and of how many we have served since our humble beginning as an orphanage in 1851. Building on that proud history, I began working with our leadership to create an ambitious vision for our future, one based on a renewed commitment to innovation, research, training, advocacy, responding to the housing crisis, and providing services that address the need for a continuum of care that meets the growing mental health needs of today's Bay Area children and families.

The Edgewood team increasingly found ourselves called to duty to meet the immediate needs of families in our communities who had nowhere else to turn, and we responded to those calls.

With your help,  
everything is  
possible.

From sending a team of trauma-trained clinicians and social service experts to help victims of the North Bay fires, to doubling down on our commitment to serving kinship families in San Mateo County despite significant changes to the county funding landscape — Edgewood was there for children and families, as we have been for 167 years.

We helped suicidal children, young people facing severe depression, anxiety, PTSD or other psychiatric emergencies, and their families, at our innovative

**Crisis Stabilization Unit (CSU)**, one of only three designated pediatric CSU emergency facilities in the State when it opened in 2014. The CSU has stabilized the health and well-being of nearly 1,500 young people with help from a team of psychiatrists, nurses, counselors, and clinicians working round the clock, 24/7, who respond to youth in crisis. The CSU saves lives and has become an irreplaceable community asset for the Bay Area.

When called upon by our clients, their families and our communities, Edgewood responds. We are here to provide excellent family-focused services. We know that by working hand-in-hand with all of our supporters this coming year, we will continue to respond to the urgent needs of our community while also building the foundation — and vision — for our future. I am energized by the amazing work Edgewood does every day. With your help, everything is possible.

Lynn Dolce  
Chief Executive Officer



# Regional Updates: Vicente

Edgewood's Vicente Campus in San Francisco achieved a number of important milestones in fiscal year 2016-2017, especially in our treatment programs, which served 818 vulnerable children and youth.

The highly trained staff at our 24/7 **Crisis Stabilization Unit** impacted 425 youth facing an imminent psychiatric crisis such as thoughts of suicide, severe depression, anxiety and other serious conditions, bringing our service delivery to more than 1,500 total youth served by the CSU since it opened three years ago.

Our school program impacted 71 children and youth, including 12 students who graduated from our **Edgewood Community School**, which is state-accredited and follows the Common Core. Our **Intensive Residential Services** provided trauma-informed compassionate care for 45 children and youth and worked to engage their families in preparation for their return to a safe home environment. Our **Hospital Diversion Program** — including partial hospitalization and intensive outpatient services — reached 277 young people through short-term, intensive care and stabilization.

During fiscal year 2016-2017 we laid the groundwork to further improve our services, including:

- Elevating our professional development practices and continuing to incorporate the Trauma Informed Systems approach to increase staff retention, racial equity, and quality care.
- Designing and implementing our **Short Term Residential Therapeutic Program (STRTP)** to meet and exceed Continuum of Care Reform (CCR) requirements.
- Expanding and enhancing our **Hospital Diversion Program** to increase client capacity and maximize service delivery.
- Enhancing the academic program at the **Edgewood Community School** through restructuring of key leadership positions and increased academic training.



# Program Impacts

## Edgewood Community School

**133**

students enrolled



**55%**

made measurable improvement toward grade-level



## Crisis Stabilization Unit (CSU)

**88%**

of our CSU clients diverted hospitalization



**425**

Youth served



## Transition Age Youth (TAY)/Full Service Partnership (FSP)

**22**

engaged in 1:1 vocation support training



## Day & Afterschool Intensive Services

**60** students

received full service and experienced measurable differences in school



## Family Resource Center

**390**

clients served



**75%**

improved work skills including interviewing, STEM, job training



## Kinship

**98%**

of Edgewood Kinship youth stay in homes of relatives in northern CA



**676**

clients/families served



## Hospital Diversion

**277**

clients served



## Residential Treatment

**45**

clients served in our residential treatment program



# Regional Updates: Bayview

Our Bayview programs in San Francisco experienced a successful 2016-17 year, building strong and exciting community partnerships, expanding the geographic and programmatic reach of our services, and successfully starting new initiatives.

**Family Support Programs:** Over 2,800 children and families participated directly in our Family Support programs, (**Kinship, Family Resource Center, and Transitional Housing Placement Plus**). These programs offer a range of prevention and early intervention services, such as support groups, case management services for families at risk of involvement in the foster-care system, independent living skills classes, parent education, early intervention groups in schools and preschools, parent-child interaction groups, surf camps, and summer field trips.

**Community-based treatment services:** We helped 133 children in our outpatient mental health clinic, which continued to provide high quality treatment, working with children and families in schools, libraries, and at home. **Therapeutic Behavioral Services (TBS)** provided time-limited, one-to-one behavioral interventions to equip 56 children with skills to effectively manage the behaviors that cause dysfunction and distress in their

day-to-day lives and might jeopardize their housing placements in the lowest appropriate level of care. Wraparound “wraps” families with intensive, individualized services, tailored to maintain children with serious behavioral and emotional problems in their homes and communities. Wraparound served 44 families in fiscal year 2016-2017.

Through successful proposals submitted to external funding agencies, we expanded our supportive and educational services to **Transition Age Youth (TAY)** who have emancipated from foster care. This additional funding allows us to provide case management, educational support and **Independent Living Skills** to TAY clients who are isolated and without support systems, but who may not qualify for the publicly funded service because they are no longer part of the foster care system.

Our **School-Based Well-Being** project at Charles R. Drew Elementary School was renewed for another five years by Mental Health Services Act funding, and was commended for excellence in the San Francisco Department of Public Health’s annual compliance visit. At this school, we provide direct services and mental health consultation to teachers and staff.

## Early Intervention

**502**  
individuals  
participated in  
prevention and  
early intervention  
services

## Food Bank

**55,000+**  
pounds of food  
distributed



**230**  
families served



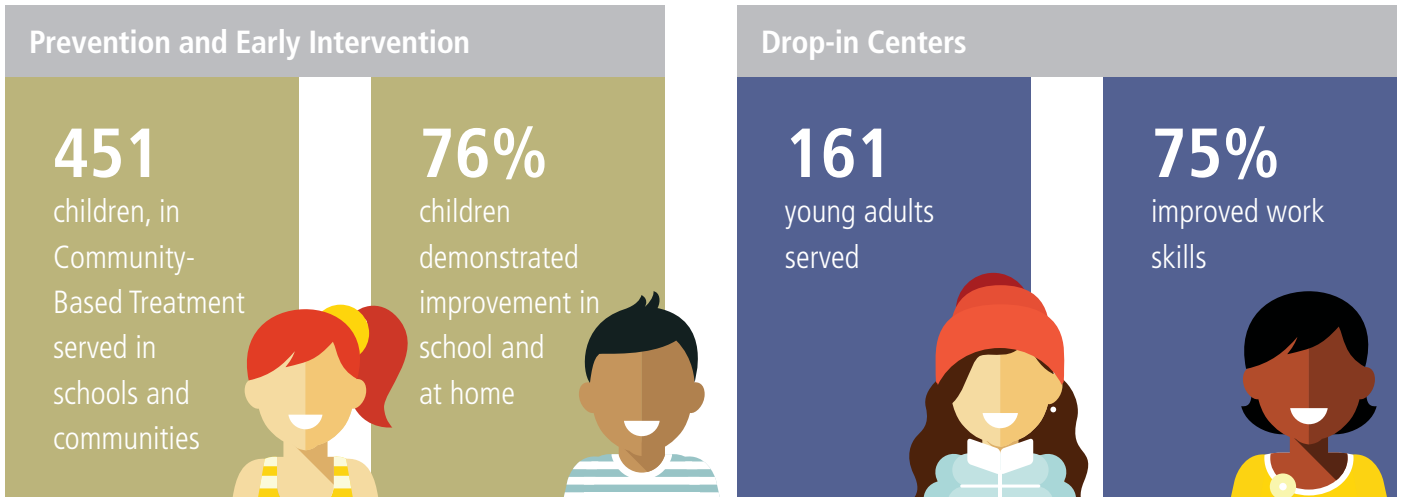
## Family Resource Center/Kinship

**699**  
families in the  
Bayview area  
helped



## Early Childhood Mental-Health Consultation

**1,718**  
parents,  
teachers, youth  
and others  
engaged



# Regional Updates: San Mateo

Last year Edgewood impacted 4,140 children, youth and families with its San Mateo County services — that amounts to 45% of our total impact numbers.

With a grant from the San Mateo Arts Commission, Edgewood’s **After School Intensive Services program** participants created a mural project that is proudly displayed at Central Park in the City of San Mateo. The youth and program team worked throughout the year on various smaller projects preparing the way towards the eventual goal of creating the mural. Thanks to support from the San Bruno Community Foundation, youth at our Drop-in Center North — located in San Bruno — immersed themselves in interactive art projects and performances that aided in their recovery from trauma and helped them build self-esteem and confidence.

**The Kinship Support Network** revamped its service delivery model to accommodate a significant decrease in funding from the County of San Mateo. Edgewood engaged and energized

caregivers with our new Kinship Day of Learning opportunities that bring together caregivers from throughout the county to learn and share on issues that are critical to their health, well-being, and capacity to effectively parent the kinship youth in their care.

**The Drop-in-Center South** — located in Redwood City and designed to serve the needs of young adults in Southern San Mateo County — launched its second year of operations. The response from the community to the establishment of this uniquely safe and engaging space for transition aged youth (TAY) has been overwhelmingly positive. San Mateo staff developed the new center based on the successful model of the **Drop-in Center North** in San Bruno, which has been serving youth for over a decade. The Drop-in Center North has also built strong

community partnerships and collaborations that enhance program participants’ opportunities to engage in new experiences, individual support and peer networking, which together foster their recovery, resilience and transition to adulthood.





# Events That Made a Successful Year

9,198

Served in fiscal year  
2016-2017

Edgewood is the premier provider of a full continuum of behavioral health services that transform the lives and restore the hope of children, youth, and families in the San Francisco Bay Area.



## ACROSS THE BAY

Edgewood was a benefactor of the 34th annual Across the Bay 12K. Edgewood's clients, staff and volunteers love participating in this family-friendly event.

## EDGEWOOD FAIR

Liam Mayclem 'works the room' at the Edgewood Fair motivating donors to participate in our Fund-A-Need.



## EDGEWOOD AUXILIARY

The Edgewood Auxiliary hosts an array of activities for our residential and school-aged clients. They also plan our annual Edgewood Fair.



## APRIL 2017 CORPORATE BREAKFAST

Board of Directors' Member, Mary Powell and her husband Adam Messinger, actively planned and hosted our first corporate breakfast featuring speaker Ben Silbermann, co-founder of Pinterest.



# Financial Snapshot

FOR THE YEAR ENDED JUNE 30, 2017

## Statement of Financial Position

### ASSETS

Cash and cash equivalents	\$ 2,185,921
Accounts receivable — net	4,826,168
Pledge receivable	115,000
Prepaid expenses and deposits	524,721
Land, buildings and equipment — net	4,450,467
Beneficial interest in perpetual trust	1,390,945
<b>Total assets</b>	<b>\$ 13,493,222</b>

### LIABILITIES

Accounts payable and accrued liabilities	\$ 3,027,005
Refunds payable and overpayments	229,799
Unearned revenue	1,873,867
Note payable — bank	2,530,969
Note payable — current portion	258,626
Defined benefit plan — unfunded deficit	4,286,063
<b>Total liabilities</b>	<b>\$ 12,206,329</b>

### NET ASSETS

Unrestricted	\$ (1,213,693)
Temporarily restricted	976,641
Permanently restricted	1,523,945
<b>Total net assets</b>	<b>\$ 1,286,893</b>
<b>Total liabilities and net assets</b>	<b>\$ 13,493,222</b>

## Statement of Activities

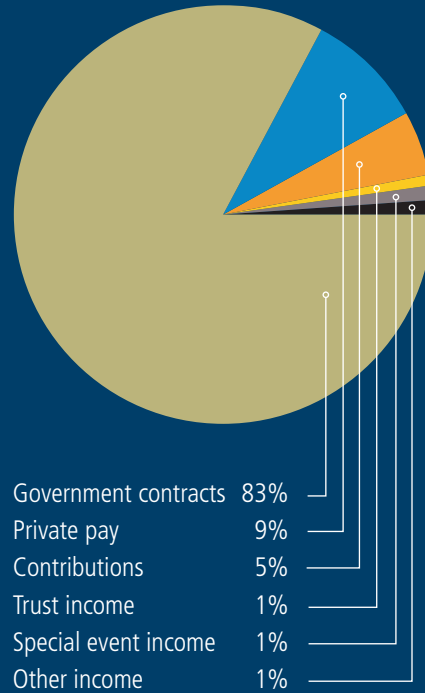
### REVENUE AND SUPPORT

Government contracts	\$ 27,361,681
Private pay	3,028,801
Contributions	1,694,278
In-kind donations	58,536
Trust income	165,649
Other income	287,298
<b>Total</b>	<b>\$ 32,985,031</b>

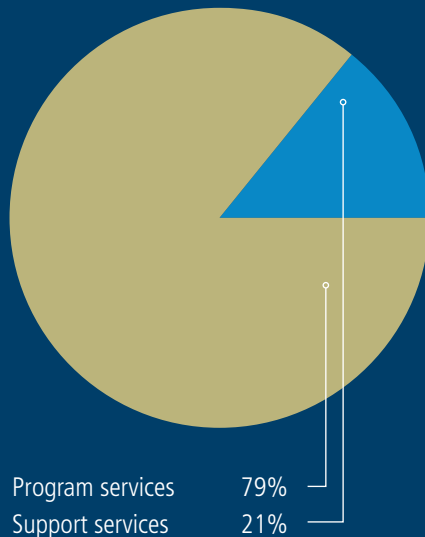
### OPERATING EXPENSES

Program Services	\$ 26,134,040
Support Services	6,755,267
<b>Total</b>	<b>\$ 32,889,307</b>

### REVENUE AND SUPPORT



### OPERATING EXPENSES



Edgewood Center for Children and Families receives partial support from government contracts, private pay insurance, contributions, and special events.

DZH Phillips, LLP (now Squar Milner LLP) provided an Independent Auditors' Report for the year ending June 30, 2017. Audited financial statements are available upon request from Edgewood's finance Dept. at 415.682.3214.

# Thank You to Our Donors

Edgewood Center for Children and Families is grateful for the support it receives from individuals, organizations, corporations, foundations, and other community partners, who help our efforts to build positive futures for Bay Area youth and families in crisis. The following names reflect gifts made in Edgewood's Fiscal Year July 1, 2016 – June 30, 2017. We strive to make the listings as accurate as possible. If should come across an error, please contact our office at 415-375-7576. Thank you!

## Individual Donors

### Ultimate Hero \$20,000+

Anonymous  
Gwen Hinze and Ernie Chow  
Emilie and Andrew Lynch  
Susan and Bill Oberndorf  
Stasia Obremsky and Dan Carroll

### Super Hero \$10,000+

Dana and Bob Emery  
Katherine Feinstein and Rick Mariano  
Ruth and David Plant  
Mary Powell and Adam Messinger

### Hero \$5,000+

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David Ballati  
Mark and Peggy Bley  
Lorraine Bosche  
Rosy Cohen  
U.S. Senator Dianne C. Feinstein and Mr. Richard C. Blum  
Mike and K.T. Foust  
Wells and Henry Hamilton  
Anonymous  
Lawrence Israel Family Foundation  
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Karla Ellis-Davis and Matt Davis

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Kelly Wyllie

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### Ultimate Hero \$20,000+

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Dodge & Cox  
Help for Children  
Peninsula Health Care District  
Sequoia Healthcare District  
State Street Global Advisors  
Willow Springs Charitable Trust  
Yahoo! Employee Foundation

### Super Hero \$10,000+

Cleo Foundation  
First Tech Federal Credit Union  
Levi Strauss Foundation  
Winifred Johnson Clive Foundation

### Hero \$5,000 +

Annunziata Sanguinetti Foundation  
Bank of Marin  
BNY Mellon  
San Bruno Community Foundation

### Guardian \$2,500 +

EACH Foundation  
Heffernan Foundation  
MAXIMUS Foundation  
San Mateo County Arts Commission  
The Bachelors of San Francisco  
Trucker Huss

### Defender \$1,000 +

Anonymous  
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## Edgewood Cottage Campaign Supporters

### Partners \$50,000+

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Dome Construction Corporation  
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The William G. Irwin Charity Foundation

### Benefactors \$10,000+

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Nancy H. Rubin and James E. Loyce

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Victor and Diane Jin  
Mark and Kathryn Stockhus

## Estates and Trusts

Amasa P. Willey Trust  
John Kelly Trust  
Lionel Steiner Trust  
North Baker Trust

## Gifts In Kind

### \$10,000+

Levi Strauss & Company

### \$5,000+

Pam and Larry Baer  
Nob Hill Gazette  
The CW Bay Area

## 34th Across the Bay Foot Race

**\$5,000+**

Soul Focus

**\$500+**

Suzi Alexander  
Justin Talbot

We give special thanks to individuals, organizations, and corporations that have supported Edgewood's events during 2016-17 calendar year. Your support of these activities helped make a world of difference for Edgewood's youth clients and their families.

## 51st Edgewood Fair Supporters

**\$25,000+**

Susan and Bill Oberndorf

**\$10,000+**

Kathleen and Todd Darling  
Dodge & Cox  
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Emilie and Andrew Lynch

### Advocate

**\$5,000+**

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Rocks with Soul  
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**\$2,500+**

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Dina and Joseph To  
Kelly Wyllie

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**\$1,000+**

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## May 2017 Edgewood Corporate Breakfast

**\$5,000+**

Gwen Hinze and Ernie Chow

**\$1,000+**

William and Kate Duhamel  
Monica Landry



Levi's Community Day volunteers were on campus and distributed clothes and supplies to our children.





Our mission is to promote the behavioral health of children, youth, and families and support a positive transition to adulthood. An inclusive term, behavioral health promotes well-being through enhancing behavior and relationships in all aspects of life — physical and mental health, education, family interactions, and social and life skills.

**EDGEWOOD SAN FRANCISCO CAMPUS**

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**PHONE: 415.681.3211**

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SAN CARLOS, CA 94070  
**PHONE: 650.832.6900**

**EDGEWOOD BAYVIEW**

3801 THIRD ST., SUITE 610  
SAN FRANCISCO, CA 94124  
**PHONE: 415.682.3276**

**EDGEWOOD SAN BRUNO DROP-IN CENTER**

931 SAN BRUNO AVE., SUITE 1  
SAN BRUNO, CA 94066  
**PHONE: 415.375.7626**

**EDGEWOOD REDWOOD CITY DROP-IN CENTER**

604 PRICE AVENUE, SUITE A  
REDWOOD CITY CA 94063  
**PHONE: 415.680.0944**

**EDGEWOOD SOUTH SAN FRANCISCO**

170 SOUTH SPRUCE AVE., SUITE 200  
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**PHONE: 650.517.8220**

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