

2017–2018 Annual Report



EDGEWOOD

Transforming Lives. Restoring Hope.



MISSION STATEMENT

Edgewood Center for Children and Families promotes the behavioral health of children, youth, and families and supports a positive transition to adulthood.

OUR VALUES

Edgewood Center for Children and Families is a leading community-based organization that provides behavioral health, family support, and educational services. Edgewood touches the lives of thousands of at-risk children, youth, and families facing life-challenging mental health conditions often exacerbated by challenging family dynamics, limited social and economic resources, trauma, abuse, or neglect.

Everything we do at Edgewood is in service to our mission and vision and guided by our values of family, community, hope, and diversity.

WHAT WE DO

Originally founded as a refuge for orphans of the Gold Rush in 1851, Edgewood is the oldest children's charity in the western United States. Now in its 168th year, Edgewood offers 25 programs in San Francisco and San Mateo counties and the East Bay, providing behavioral health services to nearly 11,000 children, youth and their families struggling with mental illness, learning disabilities, and debilitating behavior issues. With treatment, education, and prevention programs, Edgewood helps young people and their families overcome these challenges and transform their lives.

Our services fall into three broad categories:

Short-Term Residential Treatment Services for children and youth on our Vicente Street San Francisco campus

Educational Services for children and adolescents who live in the community and can receive treatment.

Outpatient Community-Based Programs delivered by Edgewood staff in locations in San Francisco and San Mateo counties and the East Bay.



Reflections

Edgewood Center for Children and Families marked milestones and growth during the 2017-2018 fiscal year. Our overall reach grew by almost 2,000 as we served 10,746 children, youth, and families throughout San Francisco and San Mateo counties as well as the East Bay. Our prevention and early intervention services, which are deeply embedded in the community, represent 75% of the clients we served last year. When mental and behavioral health needs are addressed early on, youth are less likely to need a higher level of care as they mature into adulthood.

In addition, Edgewood Center enhanced our Acute Intensive Services by adding experiential therapies that expose youth to novel experiences including the arts, yoga, IT literacy, and various creative activities that play a critical role in their healing and recovery. This year we recognized 25 years of our Kinship Support Network that had its modest beginning 25 years ago, in 1993, when we began supporting grandparents and other family members who stepped up to raise children whose parents were not able to serve that role. Launched by Edgewood as the first program of its kind in the nation, it has gone on to be replicated by others throughout the United States.

This year also marked the third year of our Drop-in Center South in Redwood City. Edgewood also operates Drop-in Center North in San Bruno. Both

provide a variety of services to young adults between the ages of 18 to 25, many of whom face mental health challenges. Our talented staff provide hours of support to them as they navigate what is often best described as the fits and starts of perilous journeys into adulthood.

Edgewood is committed to becoming a healing organization that is reflective, collaborative, fosters a culture of learning, is able to make meaning out of the past, one that is growth- and prevention-oriented, and one that values relational leadership. Edgewood continues to play a leading role in the community for those youth and families seeking compassionate support. Our Edgewood team helps people recover, heal, and build healthy relationships with family and community, so that each child has a successful transition into adulthood.

When youth and families develop a relationship with the Edgewood team, they know they will receive quality care from dedicated and knowledgeable staff who will address their unique needs with an emphasis on strengthening families. None of this is accomplished without the generous support of our board, volunteers, donors, and partners. Together, we can transform lives and restore hope.

Lynn Dolce
Chief Executive Officer

Together, we
can transform
lives and
restore hope.

Program Impacts

Crisis Stabilization Unit (CSU)

88%

of the youth admitted to the CSU were diverted from inpatient psychiatric care



Transitional Housing +

78%

of youth remain safely housed one year after completing the program



Residentially-Based Services

20%

symptom reduction of anxiety, anger and depression between intake and discharge, on average



HealthyKin

90%

of caregivers show measureable improvement in overall health.



Kinship

99%

of Kinship youth achieved permanency in homes of relative caregivers



Edgewood Community School

75%

made measureable improvement toward grade-level curriculum



Drop-In Centers

78%

of young adults demonstrated improvement in job readiness



Food Bank

60,000+

pounds of food distributed

Regional Updates: Vicente

Edgewood's Vicente campus served 864 youth during 2017-2018 by providing a range of intensive care services for youth experiencing trauma.

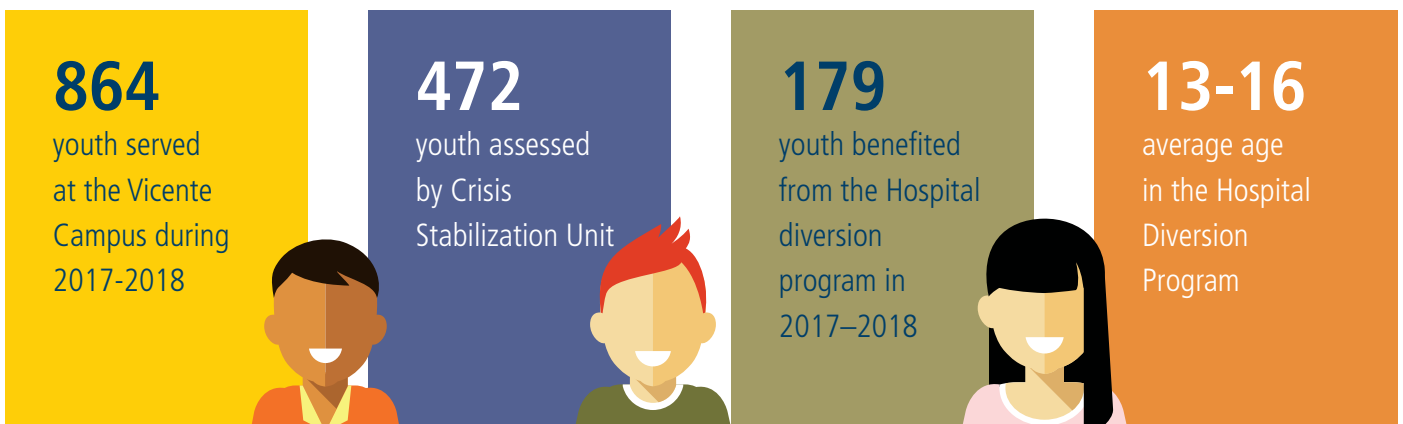
Roughly 36% of the 472 clients served by our **Crisis Stabilization Unit** (CSU) were referred and admitted to our Acute Intensive Services programs. All clients were referred back to community providers (therapists/case managers), to outpatient clinics and to other service providers after completing their treatment at Edgewood. CSU has begun to serve youth from outside San Francisco and has deepened its partnership with the San Francisco Police Department by providing consultation, assessment, and pickup/transportation of clients.

Within our **Hospital Diversion (HD) Program**, nearly all youth return home or to a community-based program after receiving services for an average of two to three weeks — thus avoiding a psychiatric hospitalization. HD serves San Francisco County and the greater Bay Area, accepting youth from culturally, socially, and economically diverse communities. Typical clients are youth between 13 and 16 years old who are experiencing depression, suicidal ideation or eating disorders. In the years since it opened, the program has increased its capacity to serve a maximum of six youth at any one time, to serving up to 24 at a

time. Last year, HD served 179 youth.

A range of adjunctive therapies made possible through the **Grace Magill Fund** expose youth to novel experiences such as drama or art therapy; recreation programming; weekly SPCA animal groups; art, wellness, and holistic healing groups; and mindfulness training. We have assembled a diverse group of partners, many of whom have volunteered their time and services, including Marin Shakespeare Theater, Acrosports, Zoomobile, Occupational Therapy Treatment Program and others who expose youth to novel experiences

Last year, six of our **Edgewood Community School** students made a successful transition back to a less restrictive setting and onto a general education campus. This year, the school population has included more students who struggle with acute depression and gender identity challenges. Our school staff have been successful at integrating them into a school milieu. We have reduced the number of emergency interventions during the school day from the previous year.



Regional Updates: San Mateo

During 2017-2018, Edgewood served 1,397 youth in the San Mateo region, representing 14% of our overall population served in the greater Bay Area.

Edgewood renewed its contract with San Mateo County for the Full Service Partnership that works with children, youth, and emerging adults, as well as, their families. Since 2005, the **Full Service Partnership** has provided services to help clients stabilize and maintain current placements, while offering comprehensive mental health services. These services ensure that youth are successful in their transition from higher levels of care back into the community. The Full Service Partnership helps youth who are exiting or at risk of entering out-of-home placements (like juvenile hall, special education, foster care, and psychiatric emergency) stabilize and maintain their current placement, and avoid these more intensive levels of care. Edgewood is the only provider of these community based services for youth and emerging adults in San Mateo County.

Edgewood uses evidence-based practices verified not only by peer-reviewed research, but also through direct evaluation of the **HealthyKin** program, which continues provide support to

Kinship caregivers. The program is one of the few designed to address health needs across generations, from babies and young children being cared for by an older relative, to young people aged 18-25 through our two **Drop-in Centers**, to elderly Kinship caregivers, some in their 80s.

We held five **Kinship Day of Learning** workshops in San Carlos for kinship caregivers participating in HealthyKin. We offered a two Chronic Disease Self-Management (“Let’s Live Well”) workshop series — one in San Bruno, the other in San Mateo. Our permanency rate — the rate at which our kinship children and youth remain safely in the home with a loved one and out of foster care — was at **100%**.

Our **Short-Term Adjunctive Youth and Family Engagement (SAYFE)** provided services to youth ages six to 18 and their families in San Mateo County. Most of the youth are from Latinx/Hispanic families served by bi-lingual and bi-cultural staff who offer family support, case management and family therapy. SAYFE’s Wellness Team provides weekly activities to celebrate clients’ anniversaries, birthdays and other enrichment activities.

1,397

youth served in the San Mateo region during 2017-2018



100%

Kinship children remaining at home and out of foster care



18-25

age of young adults served by Drop-in Centers



16-18

age of youth served by Short-Term Adjunctive Youth and Family Engagement (SAYFE) program



Regional Updates: Bayview

During the 2017-18 year, our Bayview programs expanded community partnerships in order to have a deeper impact with children and families served.

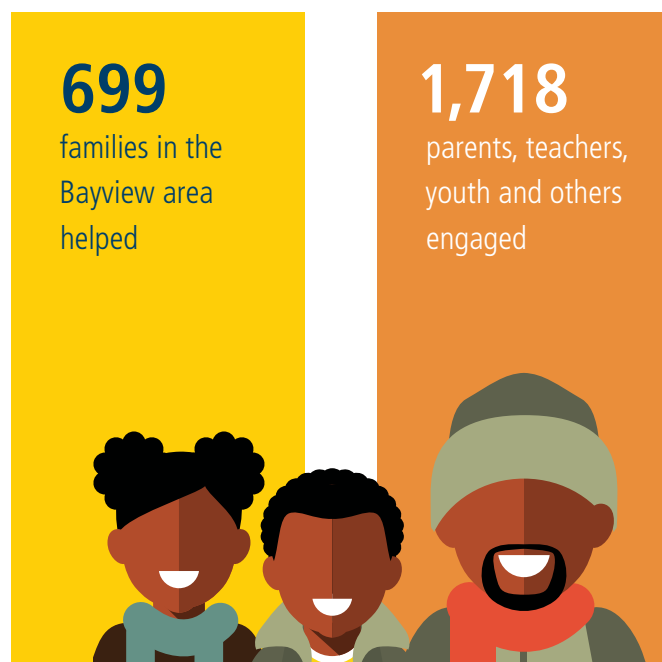
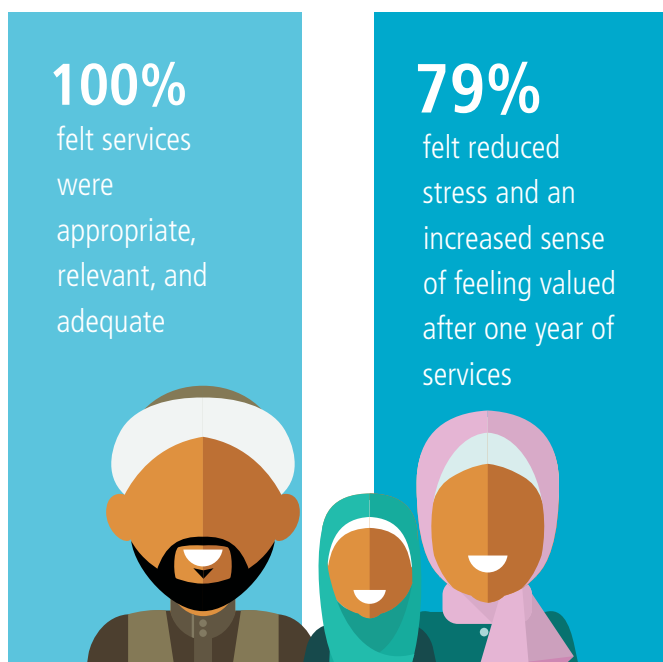
Edgewood's **Family Resource Center** (FRC) was chosen, staff trained and certified as one of five FRCs to pilot a new curriculum for Enhanced Visitation services in San Francisco. The Strive Visitation Program is a set of parent support and education programs designed specifically for parents involved in the child welfare system that is being piloted through Edgewood in partnership with First Five of San Francisco and the San Francisco Human Services Agency. The first program, the Strive Engagement Module (pilot testing in 2018-19), aims to humanize the way that parents visit with their children in foster care by helping them navigate the system and maintain or build strong bonds with their children. Providing support in these areas at the beginning of supervised visits, right after a child is placed in foster care, is designed to increase parental engagement in visits. Initial success in this area will ideally contribute to helping parents get on the road to successful reunification with their child.

The Family Resource Center has relocated its English/Cantonese

bilingual parent-child interactive group to the Bayview-Hunter's Point Library. The combined African American and Chinese American group promotes communication, creative and motor skill development to promote stronger bonds between parent and child and early literacy. It is well-received and well attended.

As our **Kinship Support Network** marked its 25th year, the Kinship Youth Assistant position was expanded to be a full-time role. This lived-experience position allows Edgewood to better serve its clients with staff who understand their challenges first-hand.

Transition Age Youth (TAY) are young adults 18-25 who have "aged out of the system" but still need help as they transition into adulthood. Our work with TAY has evolved from simply providing housing support to offering an Employment Services training, known as **ProjectWork SF**. This program is dedicated to providing career and leadership development and is supported by city agencies, foundations, and corporations. One year after leaving the program, 78% of clients who participated since the program began in 2010 remained safely housed — improving their chances for stable employment and positive contributions to the economy.



Events and Outreach Further Edgewood's Mission

Board members, volunteers, donors, and members of the community helped raise awareness and funds through events spotlighting Edgewood's full continuum of behavioral health services that transform the lives and restore the hope of children, youth, and families in the San Francisco Bay Area.



EDGEWOOD FAIR

The 53rd Edgewood Fair raised over half a million dollars over two days, in support of Edgewood programs.



ACROSS THE BAY

The 36th annual Across the Bay 12 and 5K race took place in San Francisco as clients, staff, and volunteers participated in the event which raised awareness and funds for Edgewood.



OCTOBER 2017 CORPORATE BREAKFAST

Our second Corporate Breakfast featured a conversation with Jack Dorsey, CEO and Founder of Twitter, organized by board member Mary Powell and her husband, Adam Messinger.



EDGEWOOD AUXILIARY

The Edgewood Auxiliary volunteer with our youth and families and host several special holiday events in addition to producing the Edgewood Fair, our largest annual fundraiser.

Financial Statement

FOR THE YEAR ENDED JUNE 30, 2018

Statement of Financial Positions

ASSETS

Cash and cash equivalents (including cash restricted for endowment of \$133,000)	\$ 703,596
Accounts receivable — net	3,793,413
Pledge receivable	255,000
Prepaid expenses and deposits	420,344
Property, plant, and equipment — net	4,931,618
Beneficial interest in perpetual trust	1,409,894
Total assets	\$ 11,513,865

LIABILITIES

Accounts payable and accrued liabilities	\$ 2,733,759
Refunds payable and overpayments	283,524
Contract advances	1,330,633
Notes payable — bank	3,625,000
Notes payable — current portion	39,357
Notes payable — long-term liabilities	37,573
Defined benefit plan — unfunded deficit	4,171,625
Total liabilities	\$ 12,221,471

NET ASSETS

Unrestricted	\$ (2,957,334)
Temporarily restricted	706,834
Permanently restricted	1,542,894
Total net assets	\$ (707,606)
Total liabilities and net assets	\$ 11,513,865

Statement of Activities

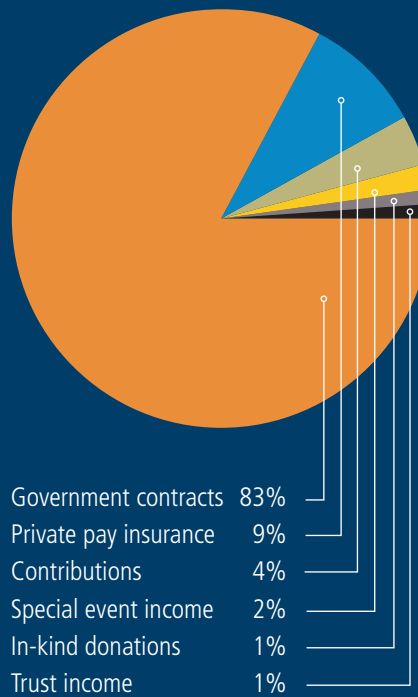
REVENUE AND SUPPORT

Government contracts	\$ 25,075,713
Private pay insurance	2,726,921
Contributions	1,345,778
In-kind donations	228,612
Trust income	169,304
Special event income	561,203
Other income	82,251
Total revenue and support	\$ 30,189,782

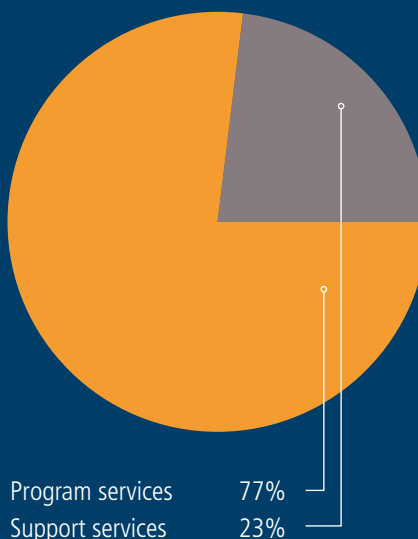
OPERATING EXPENSES

Program services	\$ 25,023,965
Support services	7,471,660
Total expenses	\$ 32,495,625

REVENUE AND SUPPORT



OPERATING EXPENSES



Edgewood Center for Children and Families receives partial support from government contracts, private pay insurance, contributions, and special events.

DZH Phillips, LLP (now Squar Milner LLP) provided an Independent Auditors' Report for the year ending June 30, 2018. Audited financial statements are available upon request from Edgewood's finance Dept. at 415.682.3214.

Thank You to Our Donors

Edgewood Center for Children and Families is grateful for the support it receives from individuals, organizations, corporations, foundations, and other community partners who help our effort to build positive futures for Bay Area youth and families. The following names reflect gifts made in Edgewood's Fiscal Year July 1, 2017, through June 30, 2018. We strive to make the listing as accurate as possible. If you should come across an error, please contact our office at 415.375.7576. Thank you!

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Ultimate Hero \$20,000+

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Dana & Bob Emery
Mary Powell & Adam Messinger

Super Hero \$10,000+

Ruth & David Plant
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Ultimate Hero \$20,000+

Frank A. Campini Foundation
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Help for Children
Mills-Peninsula Medical Center
Community Benefit

State Street Global Advisors
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Super Hero \$10,000+

Anunziata Sanguinetti Foundation
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Winifred Johnson Clive Foundation
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Levi Strauss & Company
Palo Alto Community Fund
Peninsula Health Care District
San Bruno Community Foundation
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Hero \$5,000 +

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35th Across the Bay 12K & 5K

\$5,000+

Soul Focus

\$1,000+

G2 Insurance

52nd Edgewood Fair Supporters

Philanthropist \$25,000+

Susan & Bill Oberndorf

Advocate \$10,000+

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October 2017 Edgewood Corporate Breakfast

\$25,000 +

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\$10,000+

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\$5,000+

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\$1,000+

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MILESTONE: 25 YEARS OF KINSHIP

Our Kinship Services Program marked its 25th anniversary in 2018. Recent benchmarks since 2010 include:

83%

of participants in the San Francisco Kinship-based housing services have completed the program and graduated.

100%

maintained stable housing during the program.

70%

maintained stable housing six months after services ended (the state average is 59%).

80%

were contributing adults in their household or had moved into independent housing one year after graduating from the program.





Our mission is to promote the behavioral health of children, youth, and families and support a positive transition to adulthood. An inclusive term, behavioral health promotes well-being through enhancing behavior and relationships in all aspects of life — physical and mental health, education, family interactions, and social and life skills.

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