

April 2021

## Health and Safety Protocol Update

Edgewood Center for Children and Families continues to provide its services throughout all of its Bay Area regions while following the current health and safety guidelines of the CDC and Departments of Public Health. Edgewood recently updated its COVID-19 Safety Levels to a three-tier system outlined below. We are currently at Level Yellow: Moderate level of precaution based on community spread, federal and county guidelines, and risk levels for our services

Our Vicente Street campus in San Francisco continues to provide in person Acute Intensive Services while following health and safety protocols. We currently require negative tests for admissions to our residential campus but not our Crisis Stabilization Unit. While we continue to provide in-person services for our residential clients, our outpatient programs continue to operate primarily virtually.

For any questions about intake, please contact: Michael Clumeck at 415-682-3172 or [michaelc@edgewood.org](mailto:michaelc@edgewood.org)

- The Crisis Stabilization Unit remains open and continues to offer support to youth in crisis 24/7. The staff in these programs will follow the Edgewood Center In-Person visit protocol and will adhere to all guidelines. The health and safety of our children and families are always priorities, and we are taking the following measures to continue to meet their needs:
- We are requiring all clients and all staff to wear masks, wash hands and to practice physical distancing.
- SF Department of Public Health is now offering a resource number/email for anything COVID related. This line is available for DPH civil service staff and contracted community-based organizations such as Edgewood. You are welcome to call or email with ANY questions you might have. 415-255-3427 or [bhs.clearinghouse@sfdph.org](mailto:bhs.clearinghouse@sfdph.org)
- San Francisco Testing Availability: We require our staff to get tested on a regular basis to ensure the safety of our staff, our families, our clients, and the larger Edgewood community. If you are concerned about being an asymptomatic carrier, you can be tested through the CityTestSF ([sf.gov/find-out-how-get-tested-coronavirus](https://sf.gov/find-out-how-get-tested-coronavirus)). SF will test asymptomatic essential workers every two weeks.

## Edgewood COVID-19 Safety Levels

	RED	YELLOW	GREEN
<b>Determinants</b>	<ul style="list-style-type: none"> <li>Confirmed site/program specific exposure or outbreak; high levels of community spread</li> </ul>	<ul style="list-style-type: none"> <li>Moderate level of precaution based on community spread, federal and county guidelines, and risk levels for our services</li> </ul>	<ul style="list-style-type: none"> <li>Low to no COVID exposure or outbreak risk</li> </ul>
<b>Physical Safety Precautions</b>	<ul style="list-style-type: none"> <li>Advanced COVID precautions (masks/face covering, eye protection, gowns, gloves, handwashing, social distancing)</li> <li><a href="#">COVID screenings</a> required prior to all in person work (Edgewood sites and community based)</li> <li>Follow <a href="#">COVID-19 Testing Policy</a></li> </ul>	<ul style="list-style-type: none"> <li>Active COVID precautions (masks/face covering, eye protection if directed, handwashing, social distancing)</li> <li><a href="#">COVID screenings</a> required prior to all in person work (Edgewood sites and community based)</li> <li><a href="#">Monthly testing requirement</a> for all employees who have contact with other employees or/and clients</li> </ul>	<ul style="list-style-type: none"> <li>Basic COVID precautions (masks/face covering and handwashing)</li> <li>Use of <a href="#">COVID Screenings</a></li> <li>Follow <a href="#">COVID-19 Testing Policy</a></li> </ul>
<b>Program Staffing</b>	<ul style="list-style-type: none"> <li>Staff required to work remotely, unless required for in-person services</li> <li>“Bubble crossing” not allowed</li> </ul>	<ul style="list-style-type: none"> <li>Staff working in person on a limited basis; non-direct service staff working remotely (See <a href="#">In Person Service Protocols</a>)</li> <li>“Bubble crossing” requires approval/documentation</li> </ul>	<ul style="list-style-type: none"> <li>Staff working in person, including non-direct service staff</li> <li>No Bubbles</li> </ul>
<b>Hazard Pay</b>	<ul style="list-style-type: none"> <li><a href="#">Hazard pay</a> offered for general shifts</li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Hazard pay</a> in limited circumstances (known exposures, client medical appointment escorts)</li> </ul>	<ul style="list-style-type: none"> <li>No need for hazard pay</li> </ul>
<b>Service Locations</b>	<ul style="list-style-type: none"> <li>Services take place primarily remotely</li> </ul>	<ul style="list-style-type: none"> <li>Services take place primarily in community, with precautions (See <a href="#">In Person Service Protocols</a>)</li> </ul>	<ul style="list-style-type: none"> <li>Services take place in offices or in community</li> </ul>
<b>Group Activities</b>	<ul style="list-style-type: none"> <li>Client outings/family visits paused</li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Client outings/family visits</a> limited with certain restrictions</li> </ul>	<ul style="list-style-type: none"> <li>Client outings/family visits standard</li> </ul>
<b>Facility Cleaning/Maintenance</b>	<ul style="list-style-type: none"> <li>Facilities require deep cleaning or external services for disinfecting</li> </ul>	<ul style="list-style-type: none"> <li>Facilities are disinfected regularly</li> <li>Facilities are professionally cleaned daily</li> </ul>	<ul style="list-style-type: none"> <li>Facilities are cleaned according to standard routines</li> </ul>