EDGEWOOD
Transforming Lives. Restoring Hope.

EDGEWOOD CENTER FOR CHILDREN AND FAMILIES

CLIENTS SERVED

2018-19

Annual Report

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Edgewood Center for Children and Families

Clients Served

Purpose

The purpose of this report is to provide an annual snapshot of all Edgewood clients served by program service type, agency-wide, and in each of the three regions, for the 2018-19 fiscal year. We anticipate that this report will continue to evolve as an internal leadership tool for continous quality improvement that will eventually include program outcome data as our agency-wide outcomes plan is implemented. This report is also intended as a communication tool to be used in our collaborations with valued stakeholders that share our Edgewood mission — to promote the behavioral health of children, youth, and families and support a positive transiton to adulthood.

Method

Edgewood Executive Directors for San Mateo, San Francisco's Campus, and San Francisco's Bayview regions, as well as key regional Directors and staff, provided the Research and Evaluation Consultant with data on clients served during the 2018-2019 fiscal year in programs that are not included in Edgewood's client portal. Programs in portal were individually pulled from the agency's database (see Appendix for full list of programs recorded in portal). The figures in this report illustrate all data collected. All "clients served" data was provided at the program level and then aggregated for regional or agency counts. The data presented is *unduplicated*. When a client enters, discharges, and then re-enters program that counts as an additional point of program contact.

Definitions

1. A “Client” is the direct beneficiary of the service and may be a child, youth, young adult, caregiver, or professional.
2. “Service” is counted as any direct contact provided to a client by Edgewood program staff. Treatment programs address a behavioral health condition for a child, youth, or young adult and include an intake and discharge.
3. Prevention and Early Intervention (P & EI) programs are intended to help children and youth stay healthy, before behavioral health conditions develop. These services:
   a) Provide a less intensive level of service, such as information, consultation, referrals, and support.
   b) Are counted by tracking the child, youth, family member, caregiver, or service professional who received information or support - for example, in the climate coaching school-based service provided, the teacher is counted as the client and not the entire classroom.
   c) Please see the Service Type Color Key on the next page for all programs by type and region.

Notes:

- Some programs provide supplemental treatment to a client already enrolled, and therefore counted, in another Edgewood program. These include: TBS, Kinship Mental Health, and Healthy Kin. Clients served numbers for each of these programs are considered “duplicate” client counts for Edgewood’s total served, however do represent each program’s discreet total number served.
- The total numbers reported are unduplicated *within* programs. When a client enters, is discharged, and then re-enters program, they are counted again.

Edgewood Center for Children and Families - Programs By Region

Service Type Color Key

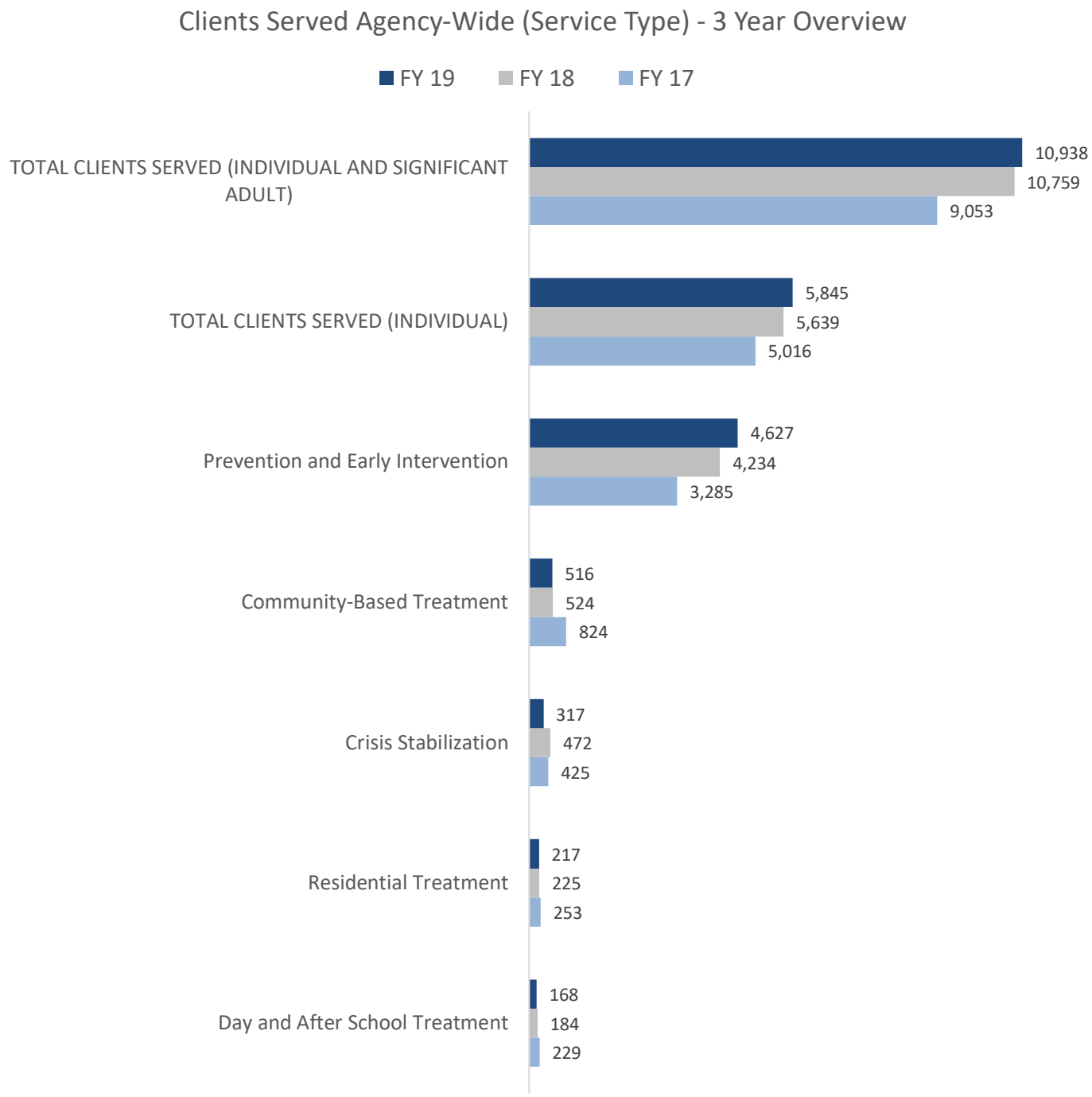
- Prevention and Early Intervention
- Community-Based Treatment
- Day and After-School Treatment
- Residential Treatment
- Crisis Stabilization Unit (CSU)

SF Community Programs	Early Childhood Mental-Health Consultation
	Family Resource Centers (FRC) (includes Differential Response program)
	Food Bank
	Kinship Support Services
	School-Based Services (PIP, Climate Coaching, Behavior Coaching)
	Transitional Housing Program (THP+)
	Kinship Mental Health
	Outpatient Clinic
	Therapeutic Behavioral Services (TBS)
	Wraparound
SF Campus	Hospital Diversion (HD)
	Residential Treatment (STRTP and Kaiser Residential)
	Crisis Stabilization Unit (CSU)
	Intensive Outpatient (IOP)
	Non-Public School (NPS)
	Partial Hospitalization (PHP)
San Mateo	Drop-in Center (North & South)
	Food Bank
	Kinship Support Services (includes Healthy Kin program)
	Child and Family Treatment Collaborative
	Kinship Mental Health
	Therapeutic Behavioral Services (TBS)
	Wraparound - Children and Youth (CY)
	Wraparound – Short-Term Adjunctive Youth and Family Engagement (SAYFE)
	Wraparound – Transition Age Youth (TAY)
	After-School Intensive Services (ASIS)

AGENCY COUNTS
(Aggregated)

Agency-wide

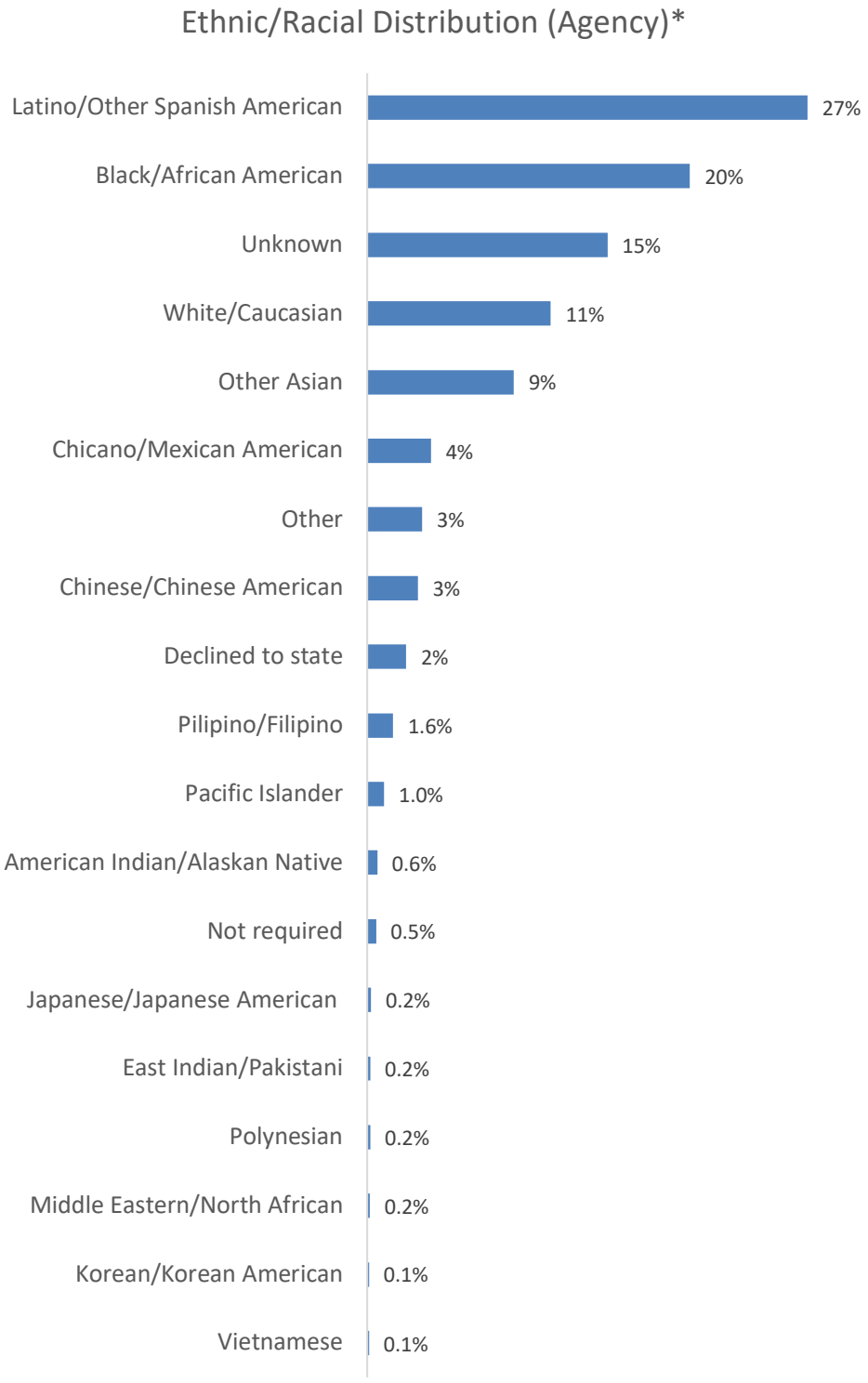
Total Clients Served



**Note: All individual youth clients have at lease one significant adult figure involved in their treatment. Hence, to get to the total clients served count for FY 19, we included 391 Kinship Support Services and Family Resource Center caregiver clients and the individual youth client with a significant adult. This number is most likely higher. Throughout this report, however, we only report information on individual clients (N=5,845).*

Agency-wide

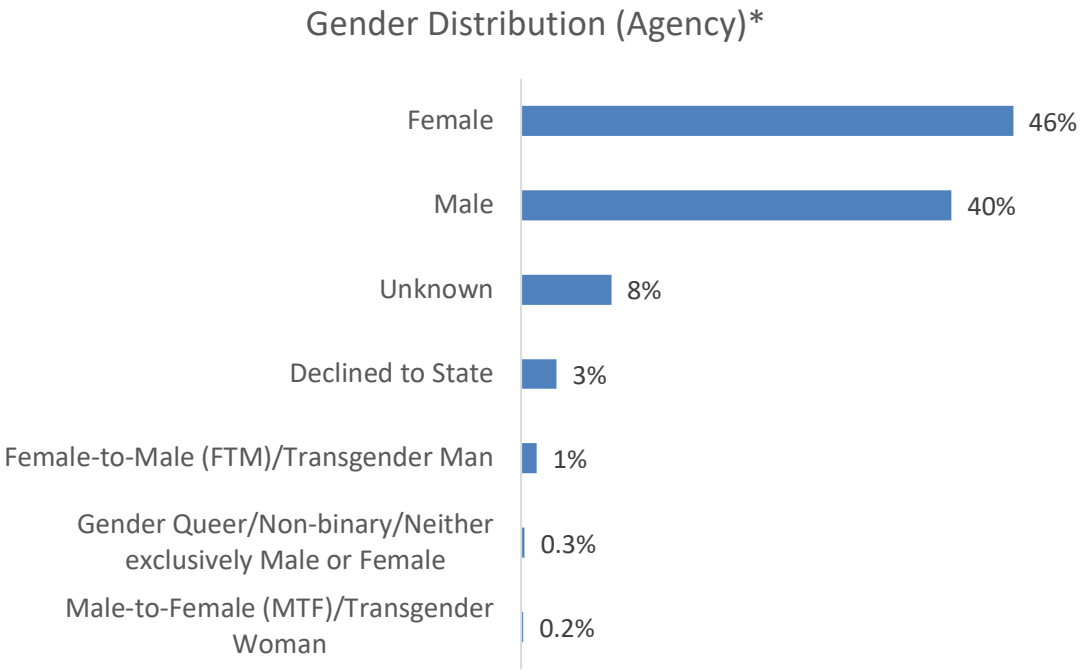
By Ethnicity/Race



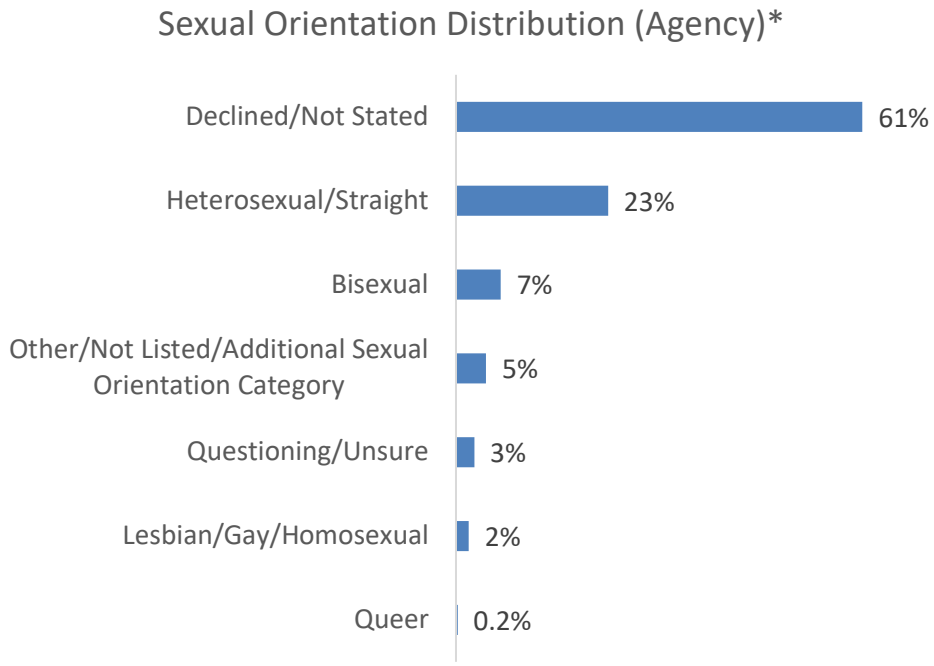
**Ethnicity counts for this report do not include P & EI programs. "Other" includes mixed/biracial.*

Agency-wide

By Gender and Sexual Orientation



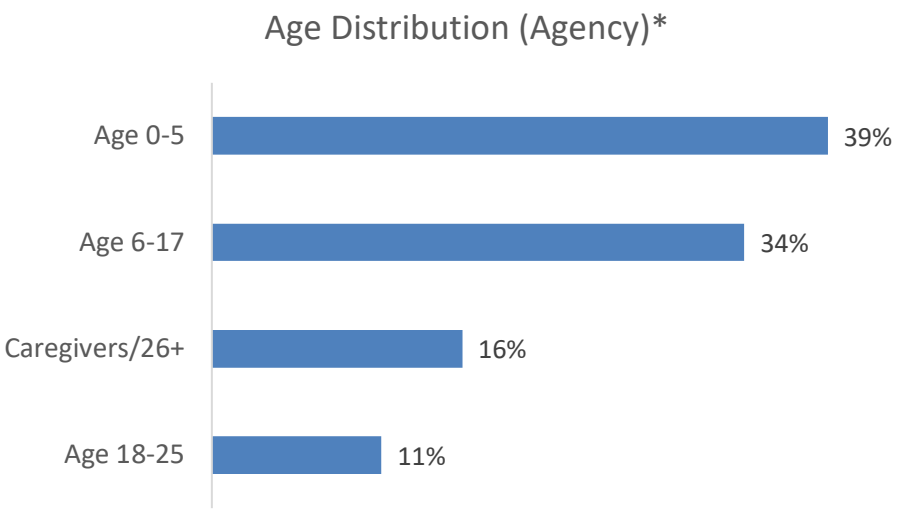
**Gender distribution counts for this report do not include P & EI programs.*



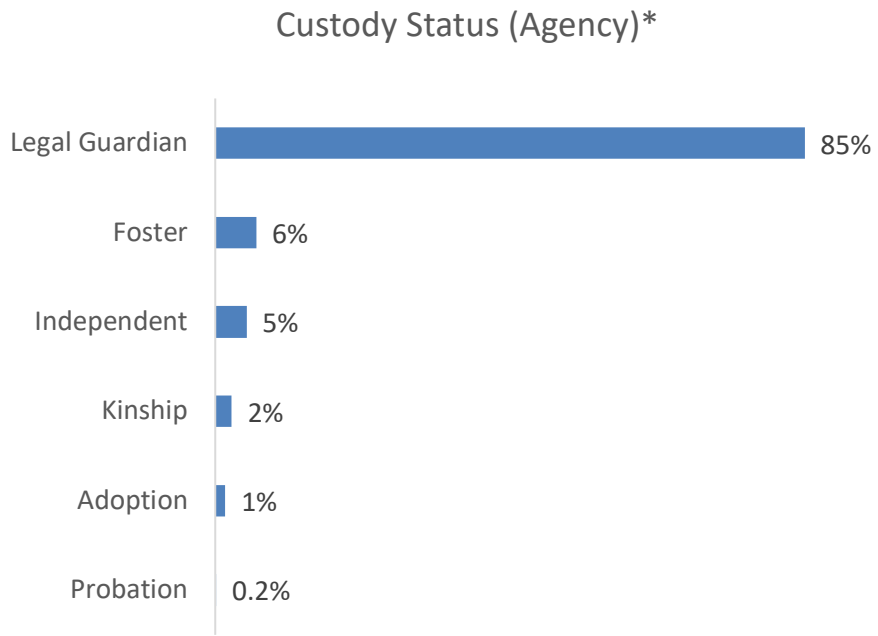
**Note: The above counts include only active portal programs for FY 19; n=1,280.*

Agency-wide

By Age and Custody Status



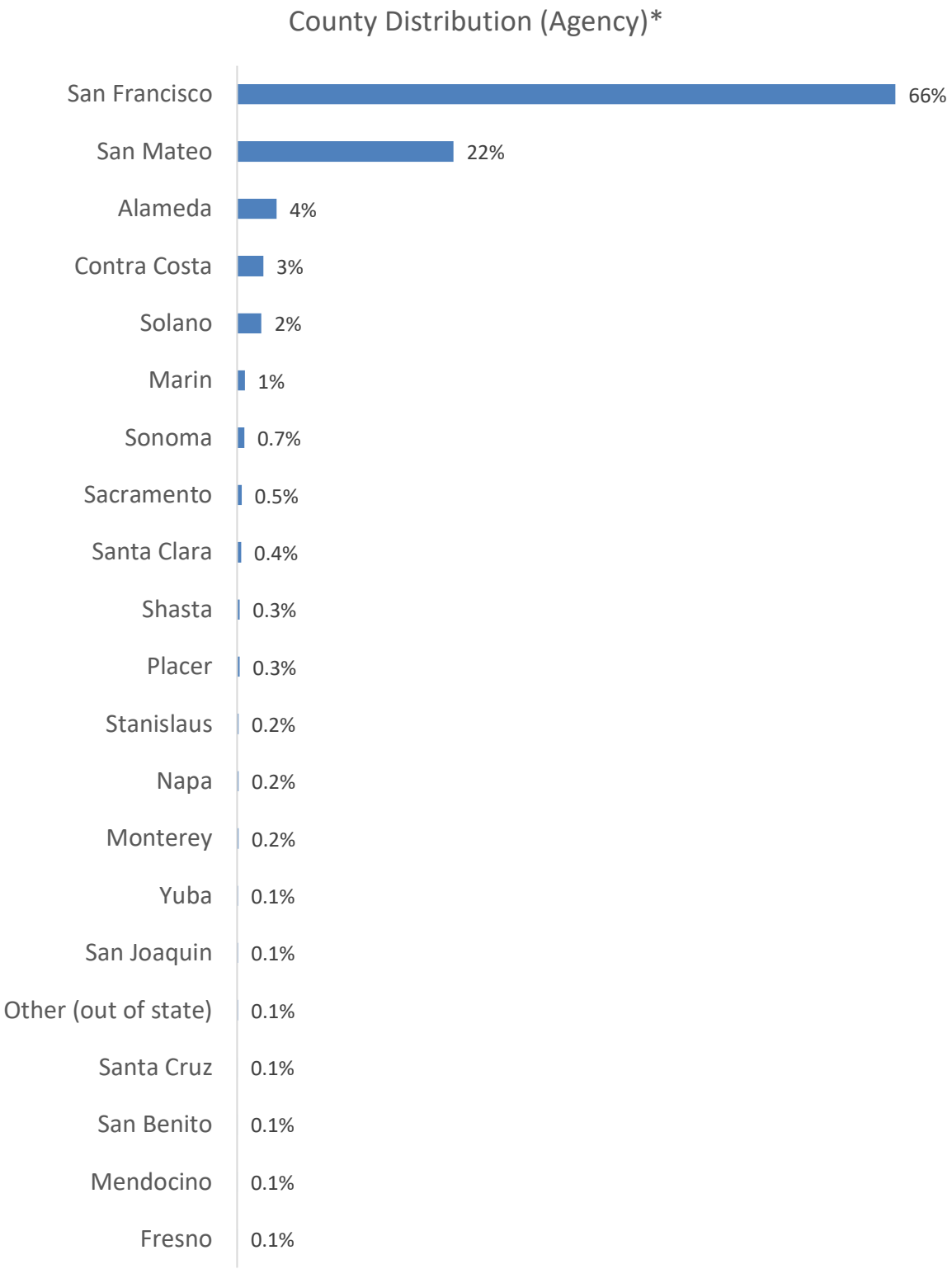
**Age distribution counts for this report do not include P & EI programs.*



**Note: The above counts include only portal programs for FY 19; n=1,295.*

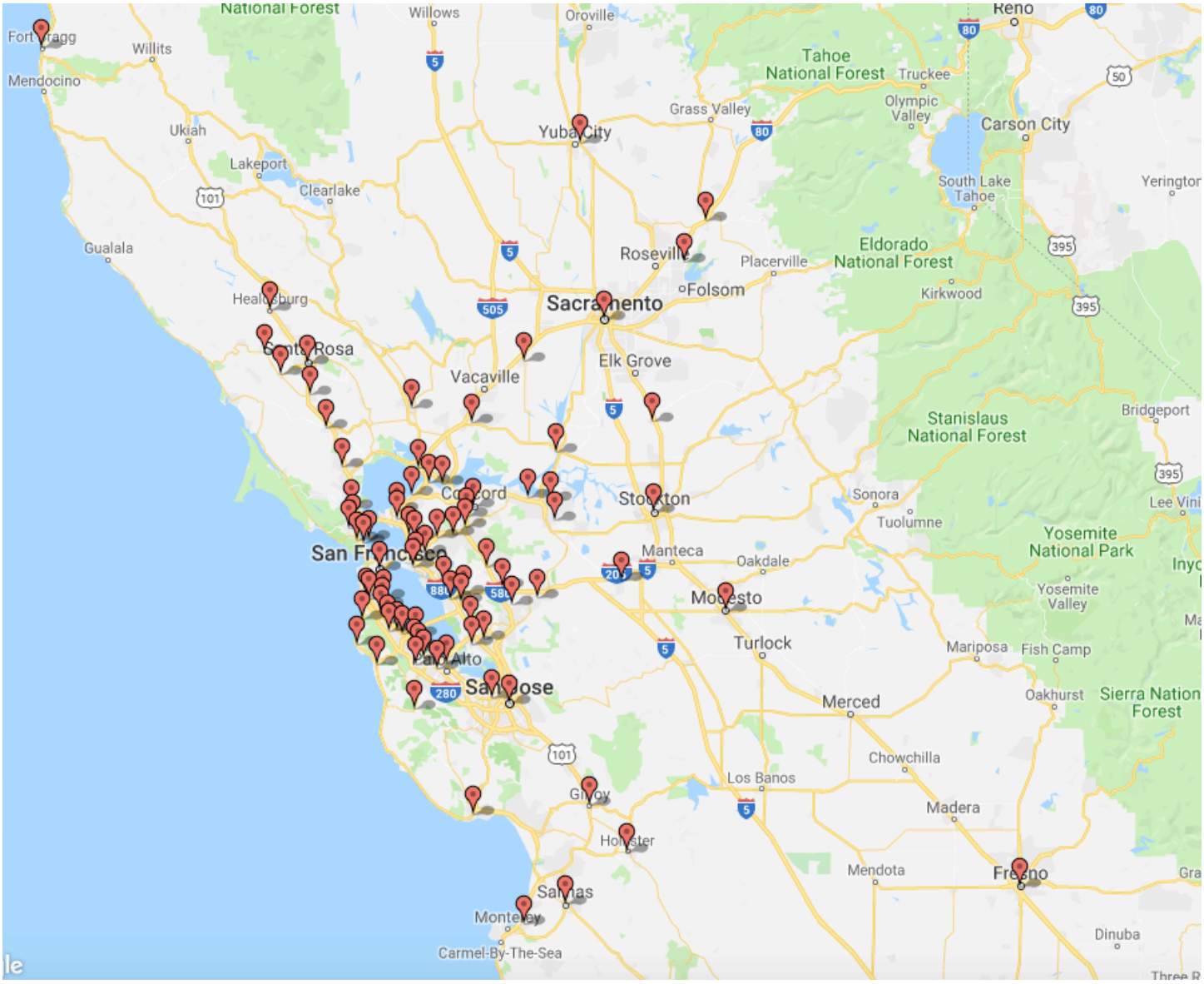
Agency-wide

County Residence Distribution



Agency-wide

County Residence Distribution - Geomap



Agency-wide

City Frequency Counts – By County

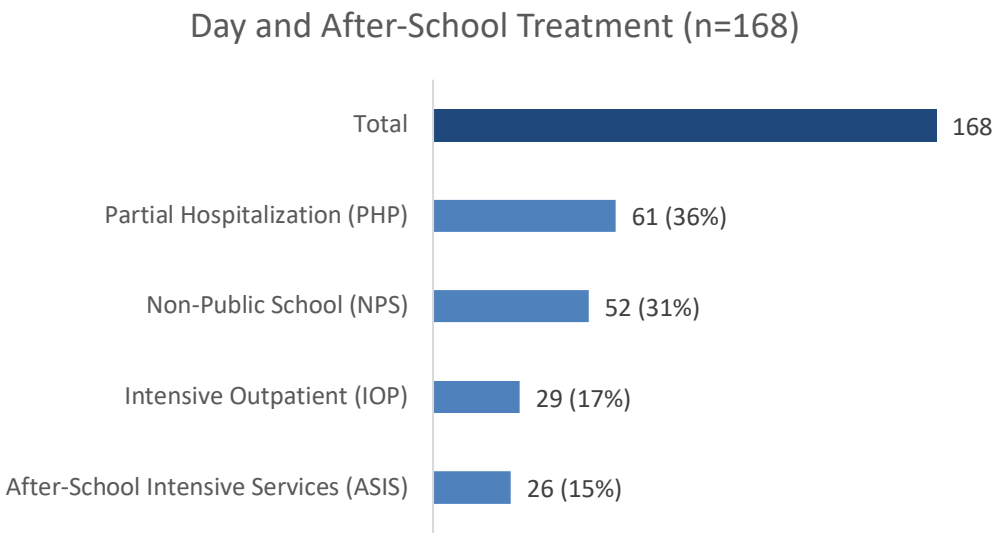
County	City	Frequency
Alameda	Alameda	3
	Albany	1
	Berkeley	8
	Castro Valley	21
	Dublin	2
	Fremont	2
	Hayward	6
	Livermore	5
	Newark	1
	Oakland	22
	Piedmont	1
	Pleasanton	1
	San Leandro	3
	San Lorenzo	1
	Union City	1
Contra Costa	Antioch	15
	Brentwood	9
	Concord	14
	Crockett	1
	Hercules	1
	Lafayette	1
	Oakley	2
	Orinda	1
	Pleasant Hill	1
	Richmond	2
	San Pablo	2
	San Ramon	1
	Walnut Creek	2
Fresno	Fresno	1
Marin	Belvedere	2
	Corte Madera	4
	Marin City	1
	Mill Valley	2
	Novato	3
	San Rafael	2
	Sausalito	1
Mendocino	Fort Bragg	1
Monterey	Salinas	2
	Seaside	1
Napa	Napa	3
Nevada	Other (out of state)	2
Placer	Auburn	1
	Granite Bay	3
	Hidden Valley	1
Sacramento	Galt	2
	Sacramento	7
San Benito	Hollister	1
San Francisco	San Francisco	1302
San Joaquin	Stockton	1
	Tracy	1
San Mateo	Belmont	15
	Brisbane	5
	Burlingame	9
	Colma	2
	Daly City	49
	East Palo Alto	40
	Emerald Lake Hills	1
	Foster City	7
	Half Moon Bay	17
	Hillsborough	3
	La Honda	1
	Menlo Park	23
	Millbrae	6
	Moss Beach	3
	Pacifica	28
	Redwood City	62
	San Bruno	45
	San Carlos	8
	San Mateo	62
	South San Francisco	42
Santa Clara	Gilroy	2
	San Jose	4

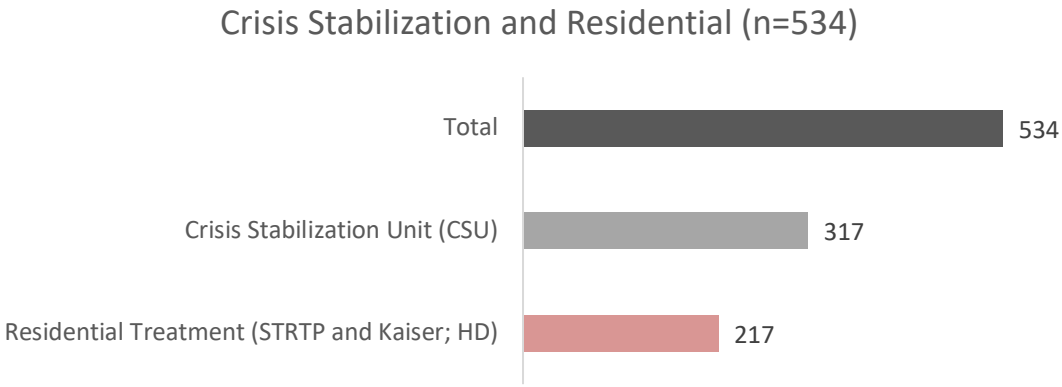
	Santa Clara	2
Santa Cruz	Santa Cruz	1
Shasta	Redding	5
Solano	Benecia	5
	Dixon	1
	Fairfield	11
	Rio Vista	5
	Vallejo	26
Sonoma	Forestville	1
	Healdsburg	1
	Petaluma	3
	Rohnert Park	3
	Santa Rosa	5
	Sebastopol	1
Stanislaus	Modesto	3
Yuba	Marysville	2

**County and city of residence is not collected by Food Bank.*

Agency-wide

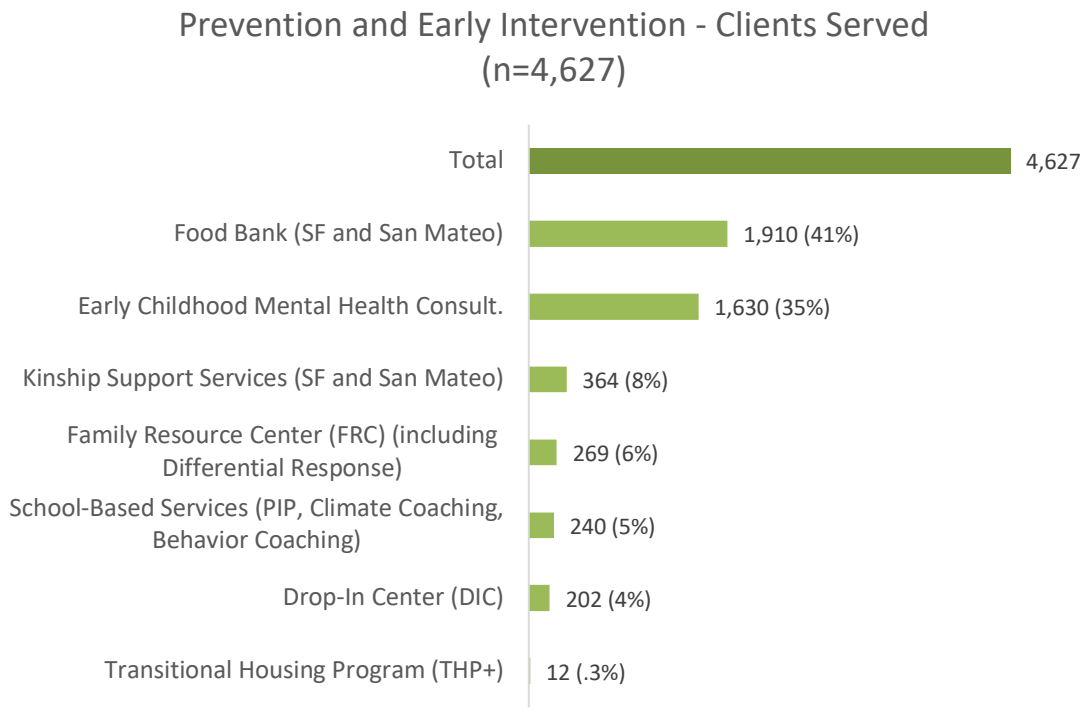
Totals by Service Type

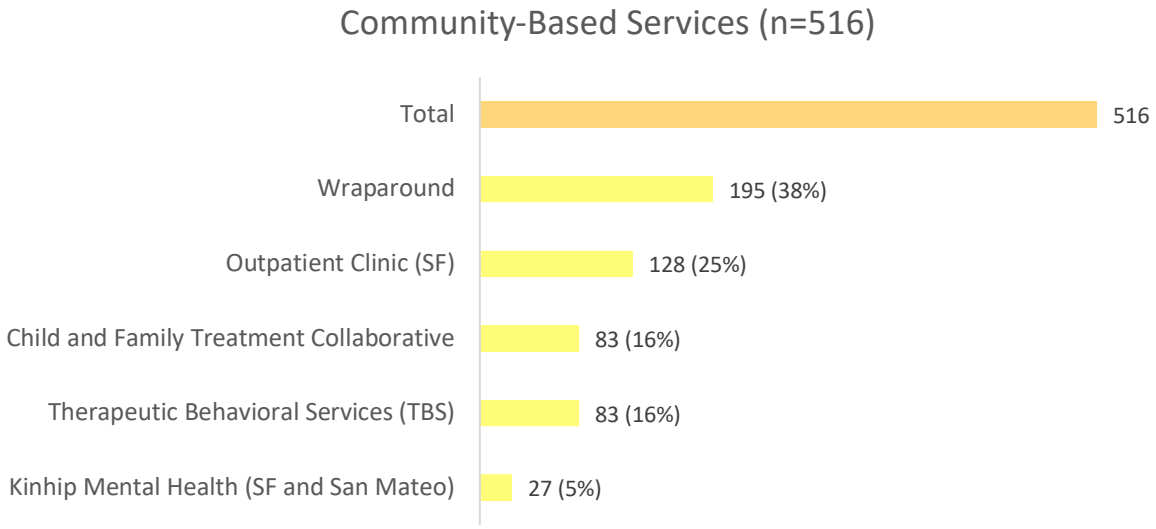




Agency-wide

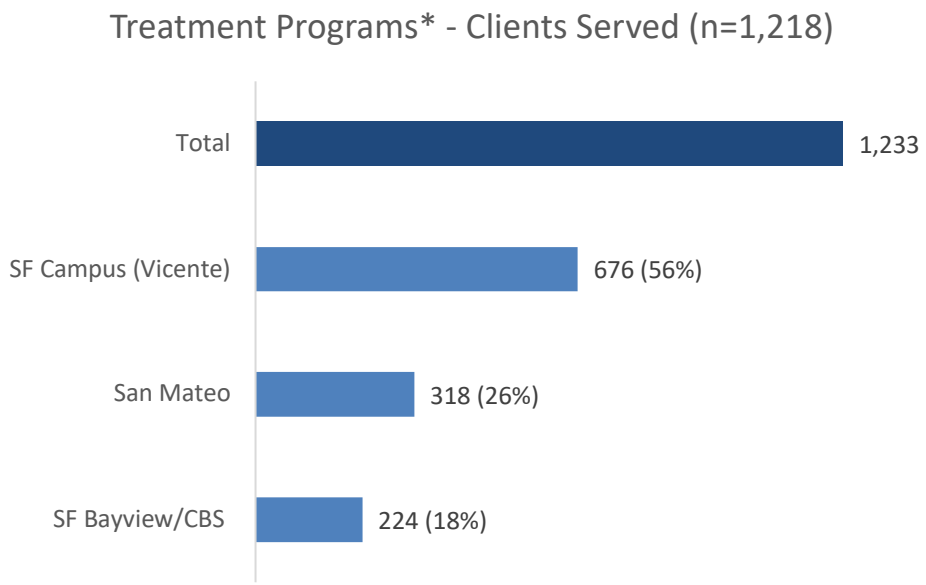
Totals by Service Type



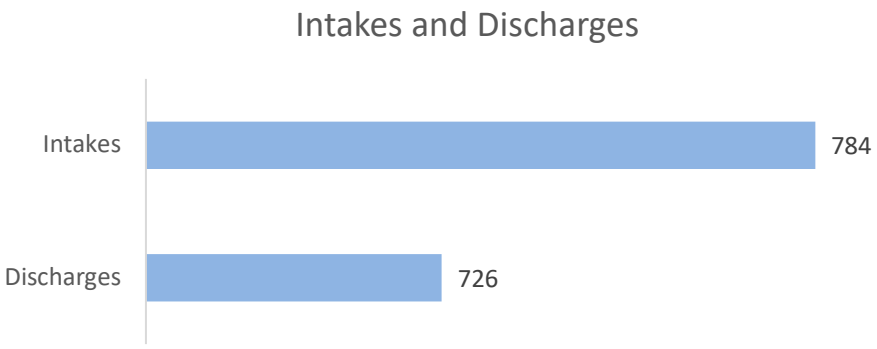


Agency-wide

Totals by Service Type



**Treatment programs include: Community-Based, Day and Afterschool Treatment, Residential, and Crisis Stabilization.*

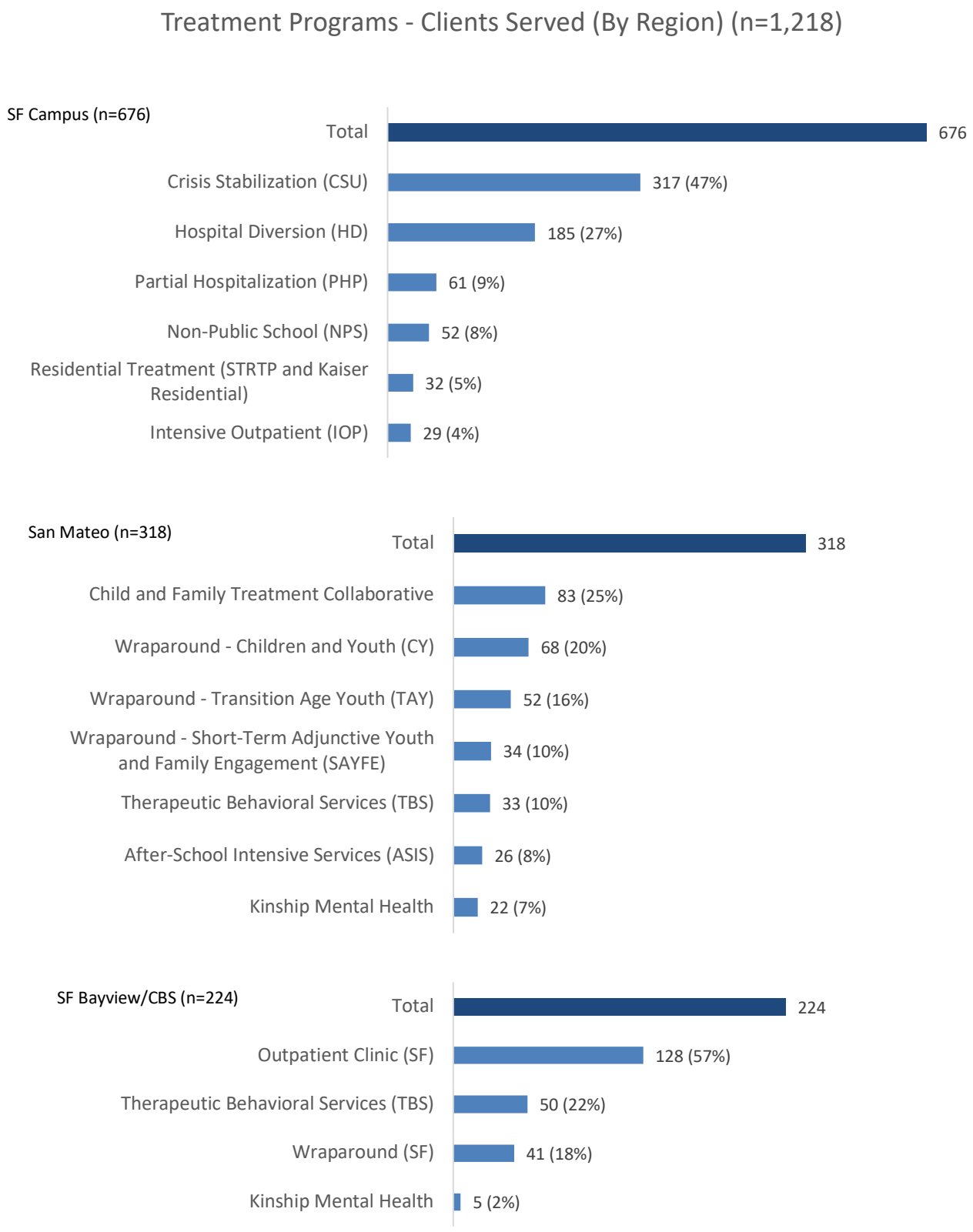


**Intakes and discharges do not include the following programs: Early Childhood Mental-Heath Consultation (ECMHC), Food Bank, and Drop-in Centers).*

REGIONAL COUNTS

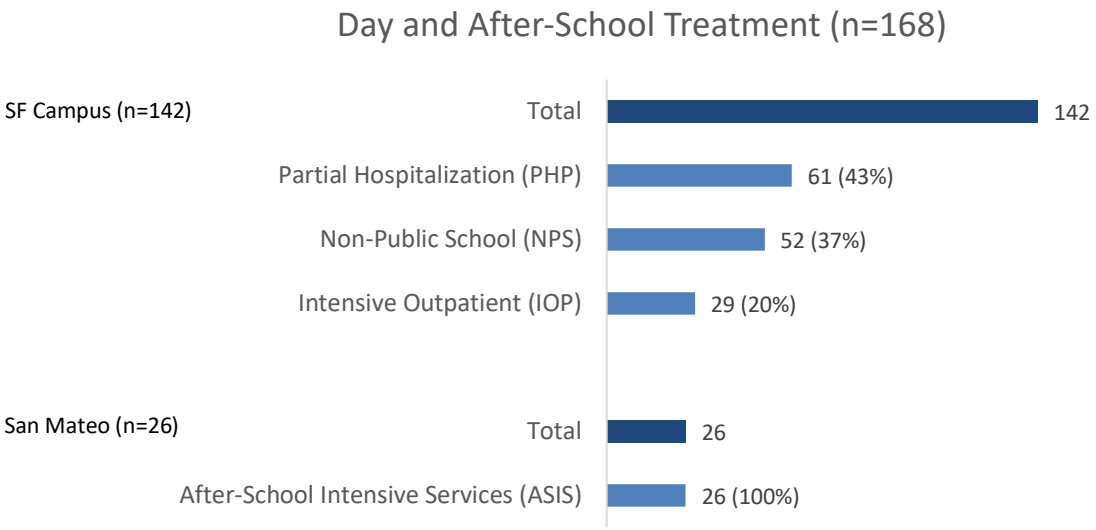
San Mateo Region, SF Bayview (Community-Based Services) & SF Campus

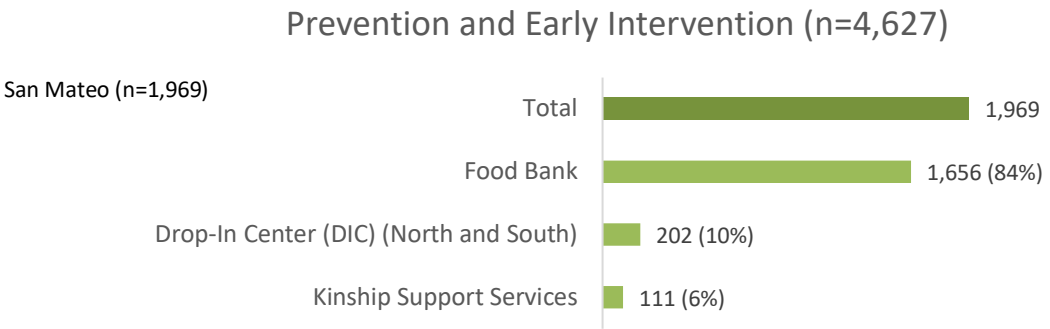
Treatment Program Count by Program and Region

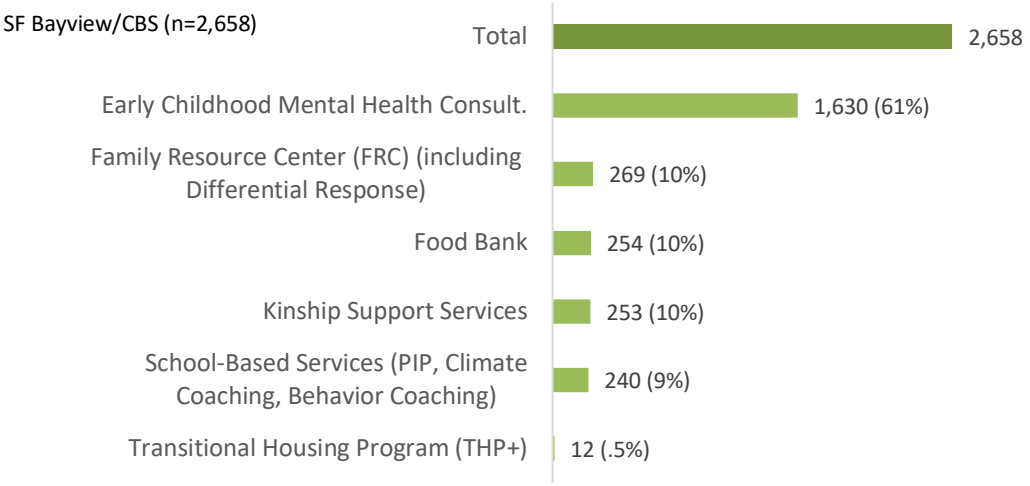


San Mateo Region, SF Bayview (Community-Based Services) & SF Campus

Service Type Count by Program and Region

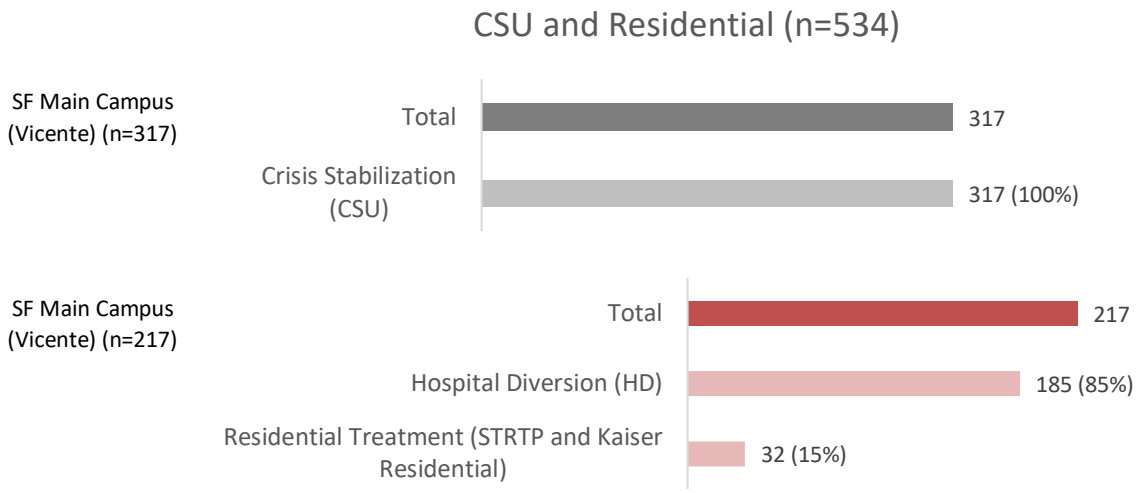


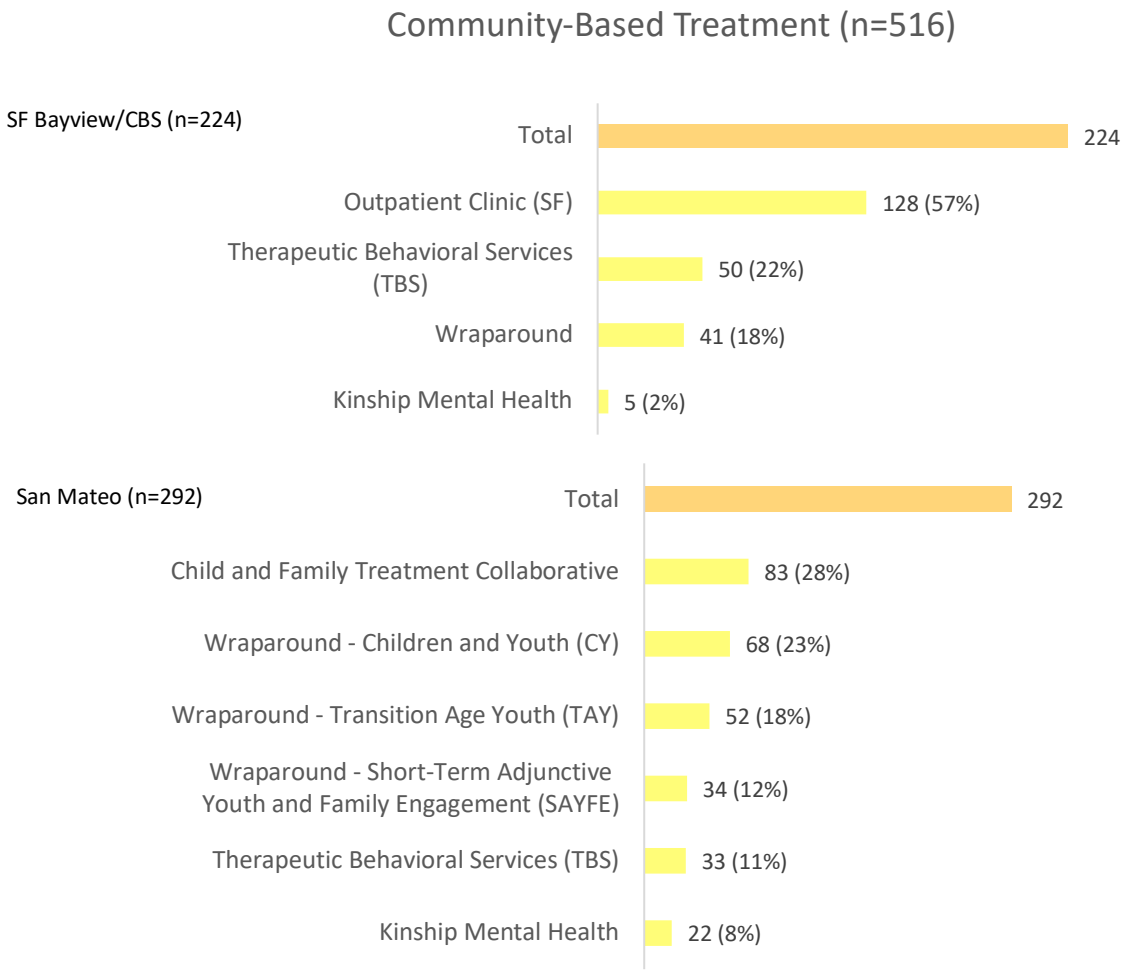




San Mateo Region, SF Bayview (Community-Based Services) & SF Campus

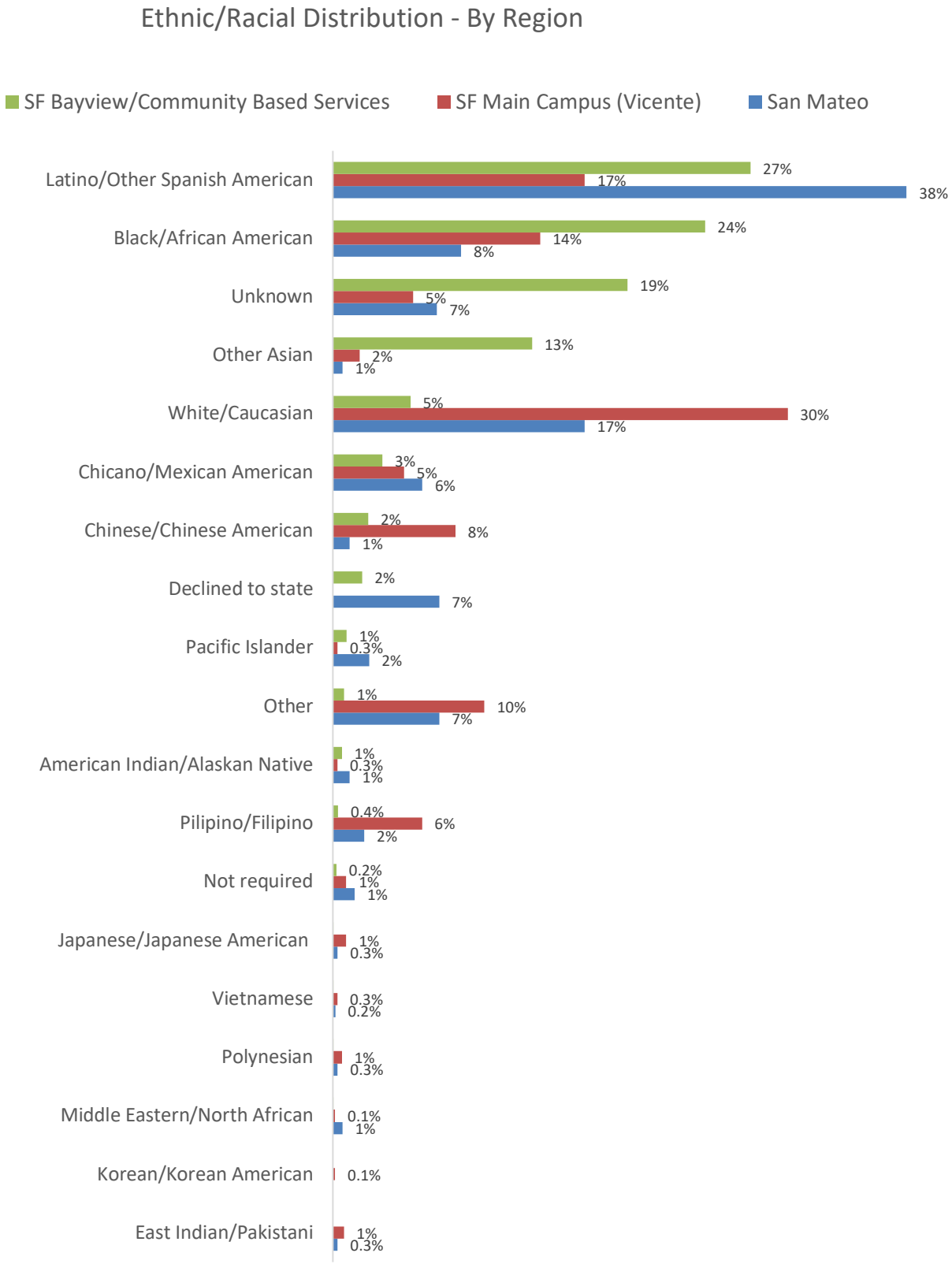
Service Type Count by Program and Region





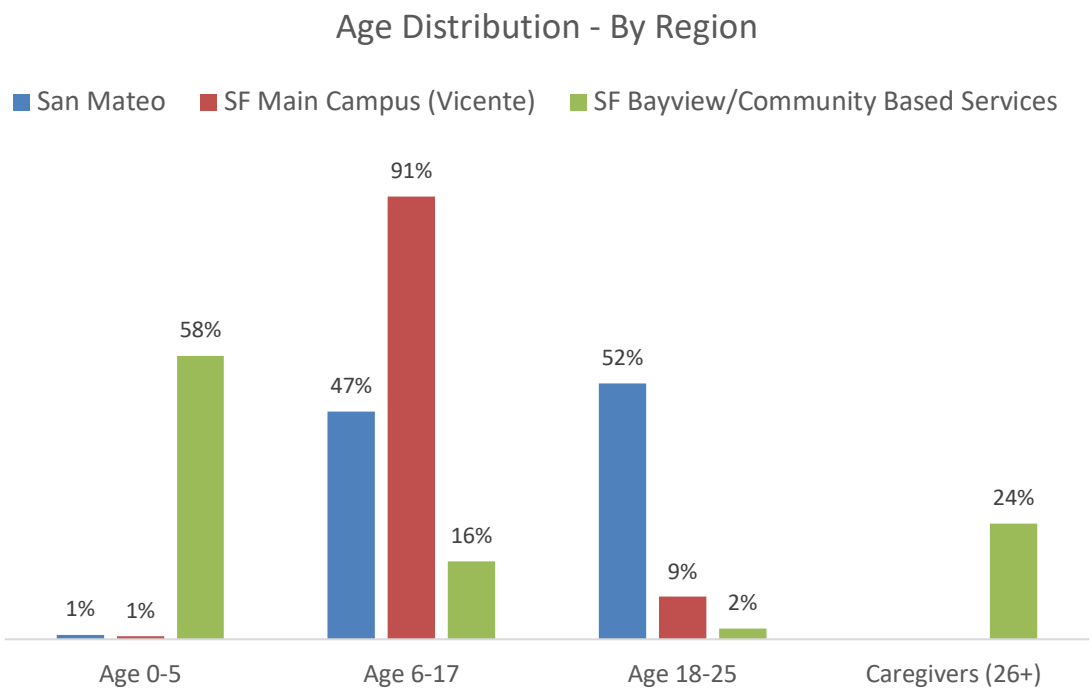
San Mateo Region, SF Bayview (Community-Based Services) & SF Campus

Ethnicity/Race



San Mateo, SF Bayview and SF Campus Regions

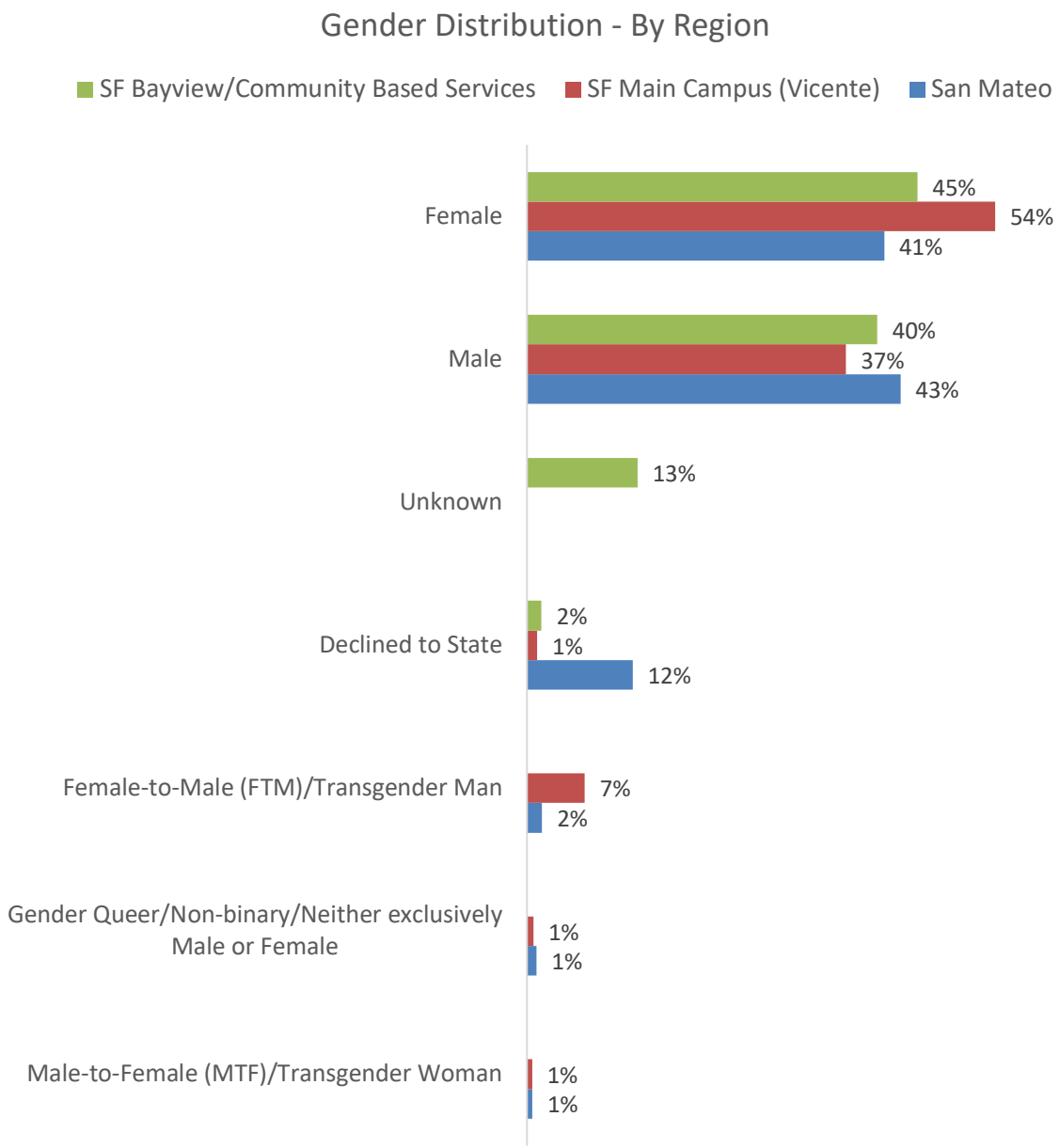
Age Range



**Percentages are reported within respective regions. Clients in this total count include all of the parents enrolled in the Early Childhood Mental Health Consultation Program, and are not directly treated.*

San Mateo, SF Bayview and SF Campus Regions

Gender



**Percentages are reported within respective regions. Total %'s reflect programs for which gender is reported.*

Appendix

Portal-stored and Non-portal-stored Programs (with portal codes)

Region	Program (Full Name)	Stored on Portal?	Portal Code
SF Community Programs	Early Childhood Mental-Health Consultation		
	Family Resource Centers (FRC) (includes Differential Response program)		
	Food Bank		
	Kinship Support Services		
	School-Based Services (PIP, Climate Coaching, Behavior Coaching)		
	Transitional Housing Program (THP+)		
	Kinship Mental Health	X	KIN-SF
	Outpatient Clinic (SF)	X	OUTPAT
	Therapeutic Behavioral Services (TBS)	X	TBS-SF
	Wraparound	X	WRAP
SF Campus	Hospital Diversion (HD)	X	DXI-FULL
	Residential Treatment (STRTP and Kaiser Residential)	X	RESI
	Crisis Stabilization Unit (CSU)	X	CSU
	Intensive Outpatient (IOP)	X	IOP-SF
	Non-Public School (NPS)	X	NPS
	Partial Hospitalization (PHP)	X	DXI-PART
San Mateo	Drop-in Center (North & South)		
	Food Bank		
	Kinship Support Services (includes Healthy Kin program)		
	Child and Family Treatment Collaborative	X	COLL
	Kinship Mental Health	X	KIN-MH
	Therapeutic Behavioral Services (TBS)	X	TBS-SM
	Wraparound - Children and Youth (CY)	X	TURN CY
	Wraparound – Short-Term Adjunctive Youth and Family Engagement (SAYFE)	X	SAYFE
	Wraparound – Transition Age Youth (TAY)	X	TAY
	After-School Intensive Services (ASIS)		

Questions about this report?

Suggestions for additional fields to add?

Have program-specific data requests?

Contact Nisaa Kirtman

Research and Evaluation Consultant

NisaaK@edgewoodcenter.org