



Impact Report FY2025



**People.
Place.
Path.**

Dear Friends,

In FY2025, Edgewood proudly opened its doors to an unprecedented number of **4,016 children, youth, and families** across the Bay Area, each with their own story, their own struggles, and their own path to healing.

We could not do this without your continued support.

In this year's Impact Report, you will read stories from the individuals and families we serve.

Stories of a child finding the courage to face the trauma and grief of losing her father at a young age, a grandmother stepping into the role of primary caregiver, and a young adult learning to live independently after years in foster care.

This is who we serve.

You will also see impact data that tells a broader story of our continued growth in service to our mission and the belief that youth mental healthcare must be a priority in our communities.

This is who we are.

Our community is as diverse as the Bay Area itself. We serve families who speak 15+ languages, who live throughout the region, and who represent the diverse cultural tapestry of people who call this region home.

What unites our families is not any specific background, but the courage and belief that healing is possible.

Your support this year and into our future is essential to achieving our mission to provide the people, place, and path for exceptional youth mental healthcare.

With our deepest gratitude,



Lynn Dolce, MFT
Chief Executive Officer



Jim Mory
Board Chair

A photograph of three young people (two men and one woman) smiling and looking towards the camera. They are outdoors, surrounded by trees with vibrant autumn foliage in shades of orange, yellow, and red. The person on the left is a young man with dark hair, wearing a plaid shirt. The person in the middle is a young woman with long, curly dark hair, wearing a green knitted scarf and a denim jacket. The person on the right is a young man with dark hair, wearing a blue and grey striped hoodie. The text "Our mission is to provide the people, place, and path for exceptional youth mental healthcare." is overlaid in white, bold, sans-serif font at the bottom of the image.

**Our mission is to provide the people,
place, and path for exceptional
youth mental healthcare.**



A Grandma's Love

When Debra first became the guardian of her grandchildren, Dreama and Derek-Steve, she never imagined how profoundly her life, and theirs, would change.

What began as a crisis became a story of hope, healing, and the enduring power of family. After an incident involving the children's father frightened Debra's daughter, Child Protective Services referred the family to Edgewood. At the time, Debra was living in South San Francisco, caring for her infant grandchildren while their mother struggled with a mental health condition that made stable parenting difficult.

Through Edgewood, Debra received comprehensive support throughout the guardianship process, including counseling and family events. When she moved to San Francisco and took on full-time care, both children began to thrive. Dreama, who hadn't started walking until 15 months, flourished under consistent care. Both children entered therapy, with Derek-Steve continuing to see his Edgewood therapist.

The journey wasn't easy. Debra credits her first Edgewood therapist with teaching her crucial self-care practices: journaling, active listening, and taking time for herself.

Edgewood's respite care gave Debra breaks while providing enriching experiences for the children like trips to the pumpkin patch, Disney on Ice, and the Discovery Museum.

**Looking back,
Debra says she can't
imagine doing this
without Edgewood's
support.**

Today, nine-year-old Dreama and ten-year-old Derek-Steve have a stable, loving home. When asked what they love about living with Grandma, Dreama simply says, "She loves me." Derek-Steve adds, "She feeds me, takes me to school, and to karate. She does good things for me."

Although the children's mother remains homeless and visits are limited, Debra holds hope for her daughter's recovery. Looking back, she says she couldn't have done it without Edgewood's support. Her advice to others considering kinship care: "Do your research, talk to people, and make an informed decision. But if you lead with love and surround yourself with support, it's worth it."

Because of Edgewood and Debra's unwavering love, Dreama and Derek-Steve have a safe home where they can simply be kids.



Fair 2025

For over 75 years, the Edgewood Auxiliary has been a vital partner in supporting Edgewood. What began in 1948 as a volunteer group has grown into a dynamic force. The Auxiliary raises funds, hosts community programs, and leads the signature Edgewood Fair in support of Edgewood's mission.

Edgewood Fair 2025 was a huge success. Thanks to the generosity of this year's Fair attendees and sponsors, **we raised over \$560,000** to support vital programs that provide exceptional mental healthcare for youth!

We are deeply grateful to each and every one of you who attended, participated, and contributed to this meaningful cause.

A special thank you to the dedicated members of the Auxiliary, who have proudly hosted this event for the past six decades. Because of you, more young people and families will receive the critical support and care they need.



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Finding Belonging at the Edgewood Drop-In Center

Carmy's Story

When Carmy first walked through the doors of Edgewood's Drop-In Center, they weren't sure what to expect. Their case manager had mentioned the space for young adults ages 18 to 25. "I remember thinking, this is actually really cool," Carmy said. "I just wish I had found it sooner."

What Carmy discovered was more than a resource center. It was a community.

"There's always people around—peer partners, friends, staff—and you can choose what you want to do," Carmy explained. "It's just a space where you can be yourself."

For Carmy, the Drop-In Center has become a lifeline. Between working and managing day-to-day challenges, Edgewood's services help them stay steady.

"The food pantry helps a lot," they said. "Sometimes I'll grab food to cook at home, or come here for a meal. It's not just the food, it's the chance to sit, talk, and connect."

That sense of belonging is exactly what the team hopes to build. "Getting into new spaces can be really scary for young people," said Kristina Becker-Cabaña, Associate Director of the Drop-In Centers. "We meet people where they're at. They're the experts of their own experience."

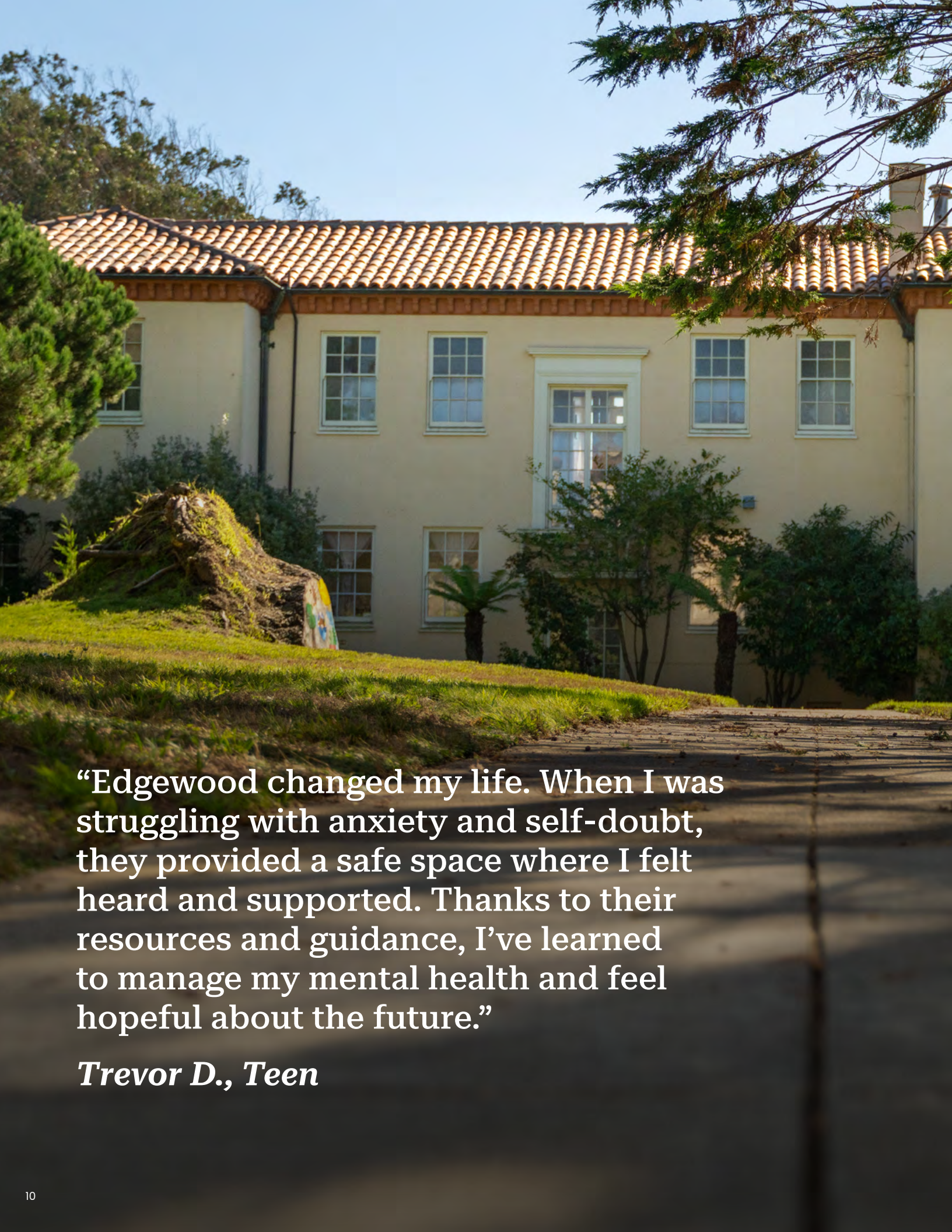
The Centers provide essentials like food, hygiene items, and bus tokens, but they also offer something deeper: a safe, judgment-free space where young adults can rest, recharge, and rediscover hope.

"The staff here are amazing," Carmy said. "I can talk to them about anything. They know me, they care, and my care team connects with them."

"We tell young adults, just come in," Becker-Cabaña said. "You don't have to talk or ask for anything. Just be in a space where you're not judged. You can just be you."

For Carmy, that's made all the difference.





“Edgewood changed my life. When I was struggling with anxiety and self-doubt, they provided a safe space where I felt heard and supported. Thanks to their resources and guidance, I’ve learned to manage my mental health and feel hopeful about the future.”

Trevor D., Teen

The Path to Healing

Every person who comes to Edgewood is on a journey. Sometimes it's one that began long before they walked through our doors. For some, the path starts with a crisis call in the middle of the night. For others, it's a parent finally finding the courage to ask for help, a teacher noticing a child's withdrawal, or a grandmother stepping into a new role as primary caregiver.

The "path" at Edgewood isn't linear. It's as unique as each person we serve. But what unites every journey is Edgewood's response. We meet people where they are, walk with them through their challenges, and help them discover their own strength to move forward.

In FY2025, we served 4,016 people across a full spectrum of care—from prevention and early intervention programs that keep families healthy before crisis hits, to intensive residential treatment for youth in acute distress. This is the story of those journeys.

Meeting Families Where They Are

Edgewood's Continuum of Care spans from school-based services to our Crisis Stabilization Unit, from Drop-In Centers where young adults find community to residential homes where children and youth learn to feel safe again.

We design our services around a fundamental belief that the right support at the right time can change everything.





Finding Healing After Heartbreak

A Mother and Daughter Story

Two years ago, the world changed forever for De'Andra and her 9-year-old daughter when her father was killed.

"She didn't understand," De'Andra recalls. "At first, she kept asking why her dad wasn't answering her calls. But as time went on, the loss really hit her. She couldn't focus in class; she didn't want to come to school. I didn't know what to do."

As a single mother who had also experienced loss at a young age, De'Andra recognized her daughter's pain but felt helpless to reach her. "It was like watching her shut down," she says.

That healing began when her daughter was connected to Edgewood's School-Based Behavioral Health Services at a San Francisco elementary school. There, she met Wendy, a Youth and Family Advocate who would become both an advocate and an anchor.

"From the very beginning, Wendy never gave up on my daughter," says De'Andra. "Even when I was tired and didn't know what to do, she kept saying, 'We're going to get through this together.' She made me feel like I wasn't alone."

Through patience and compassion, Wendy earned the young girl's trust. "When I first started working with her, she was so angry," Wendy recalls. "I needed her to know that someone here had her back."

Over time, that trust blossomed into change. De'Andra's daughter started using tools from therapy—asking for breaks when overwhelmed, expressing feelings instead of acting out.

"Last year, I was getting calls from the school every day," De'Andra says. "I even lost my job because I had to keep leaving work. But this year, it's different. My daughter is happier. She wants to go to school."

"Edgewood was there when I needed help the most," De'Andra admits. "They didn't just help my daughter—they helped me, too. And now, we're stronger than ever."

"Edgewood was there when I needed help the most."



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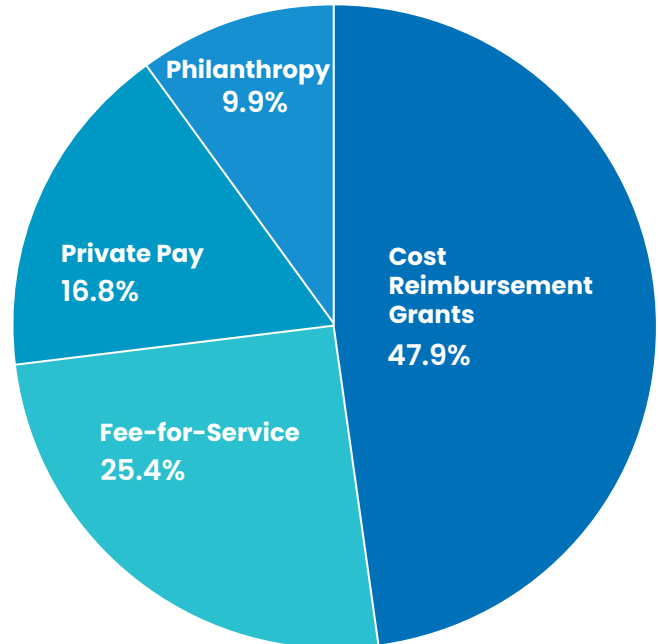
Director of Training

Financials

FY25 Revenue

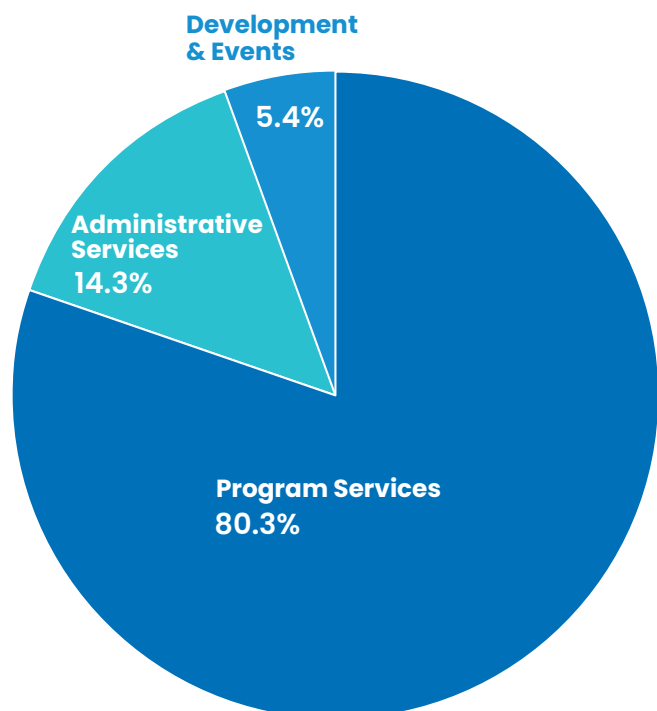
Cost Reimbursement Grants	\$14,836,328
Fee-for-Service	\$7,869,144
Private Pay	\$5,182,643
Philanthropy*	\$3,070,948
Total	\$30,959,063

* The Philanthropy category is comprised of Contributions and Special Event Income



FY25 Expenses

Program Services	\$28,275,234
Administrative Services	\$5,024,301
Development & Events	\$1,915,746
Total	\$35,215,281



Download the FY2025 audited financials at edgewood.org/financials.

Giving Circles

Edgewood Giving Circles represent a community of donors whose annual gifts to the Edgewood Fund sustain our full continuum of care from prevention and early intervention to intensive services and ongoing care and support. Through all the support at various giving levels, our donor community ensures that young people can navigate crisis, learn how to heal, and even thrive.

Each Giving Circle member is recognized for their impact and invited into a closer relationship with Edgewood through stories, updates, and opportunities to witness firsthand how reimagined youth mental healthcare transforms lives and communities.

We are grateful for each and every one of you.



Visionary

\$1,000,000+

Anonymous

Cornerstone

\$100,000–499,999

Anonymous

The Estate of Neil Copertini

Catalyst

\$50,000–99,999

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\$25,000 – 49,999

The Bothin Foundation

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\$5,000 – 9,999

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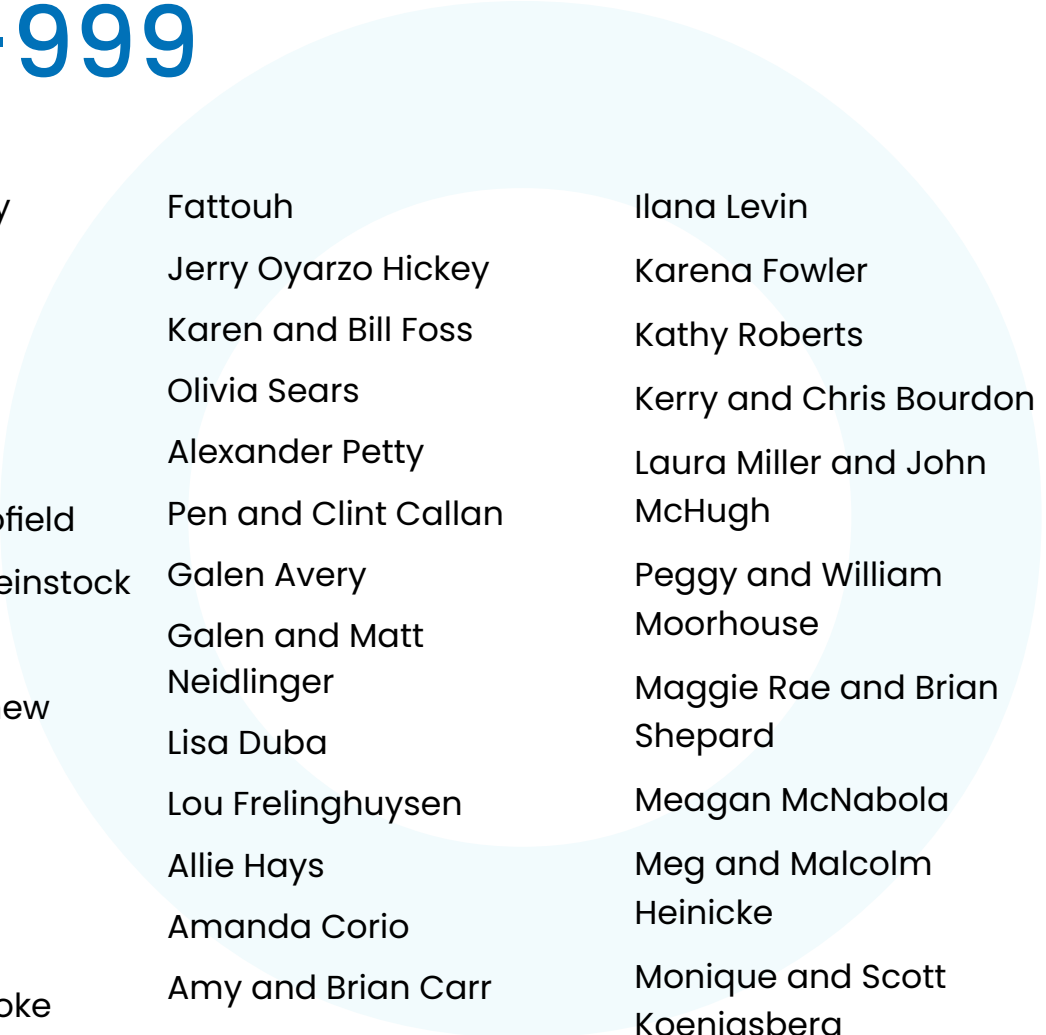
April Kupper

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\$500–999



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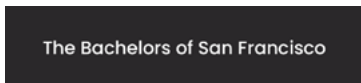
Corporate Partners

We are very grateful for all of our corporate sponsors for FY2025 who provided support to our life-saving programs. These corporations invest in our community with financial support, ensuring Edgewood can continue to provide healthcare for children, youth, and their families.



Community Partners

Our partners don't just provide financial support—they roll up their sleeves, show up on our campus, and invest their time, talent, and resources in Bay Area youth. From volunteer days to sponsorships to employee giving campaigns, these companies demonstrate that corporate responsibility and community care go hand in hand.



SEPHORA

SKANSKA

Project Glimmer



Measuring Impact

This snapshot shows a comprehensive overview of the children, youth, caregivers, and families engaged with Edgewood during FY2025.

The data reflects our continued commitment to advancing trauma-informed, healing-centered care while tracking agency-wide service reach, client demographics, treatment outcomes, and client experiences.

Our Approach

Behind every number is a person. Behind every percentage is a family's courage to seek help. With this in mind, we are continually striving to improve how we track and share data.

Our Data Sources

Data was analyzed from the Welligent electronic health record system and supplemented with program-level input from leadership and staff across our San Francisco and San Mateo sites.

4,016

Youth and families served by our programs and services in FY2025.

82%

People engaged in our prevention and early intervention programs.

1,350

Youth admitted to programs that provided critical support when families need it most.

12%

of youth and families received Outpatient Therapy or Community-Based services

88%

of the total youth admitted to our CSU were stabilized and diverted from inpatient psychiatric hospitalization

7%

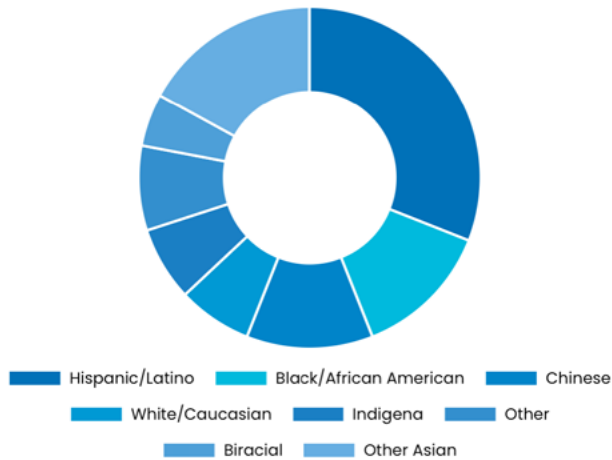
of total people served were youth who received care through our Crisis Stabilization Unit

4%

of youth were supported through Intensive Outpatient or Partial Hospitalization programs

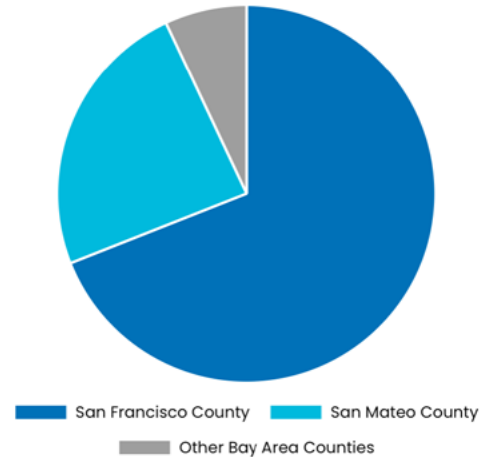
Cultural Diversity

Edgewood serves the Bay Area's diverse communities. The youth and families that turn to us identify from multiple racial and ethnic backgrounds.



Geographic Reach

From San Francisco to San Mateo Counties and beyond, Edgewood serves families across the Bay Area. We meet communities where they are with accessible, culturally responsive care.

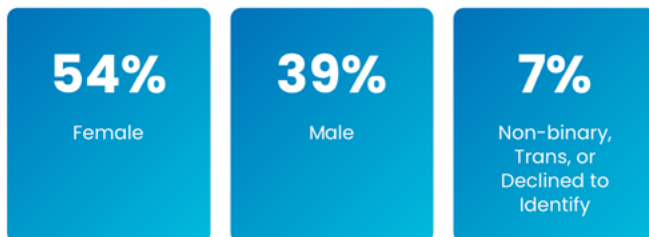


We are proud that the youth and families we serve reflect the Bay Area's economic and racial diversity as well as LGBTQ+ identities.

Age Distribution

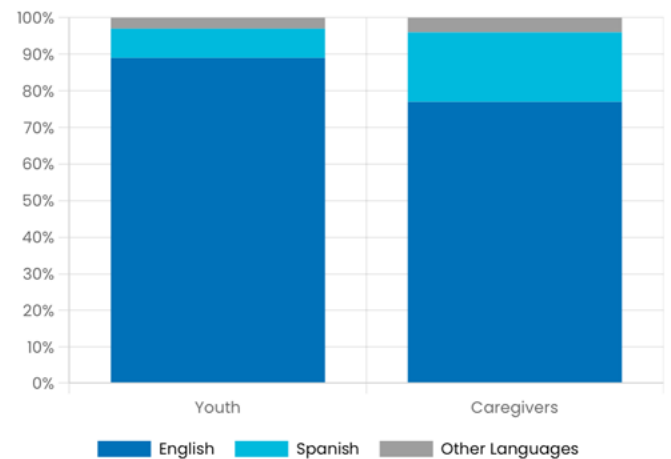


Gender Identity



Language Access

Healing happens in the language of the heart. We serve families who speak 15+ languages, providing translation services to ensure everyone is heard and understood.



6% of families require translation services and we provide them in 15+ languages.



edgewood[™]

1801 Vicente Street, San Francisco, CA 94116

info@edgewood.org edgewood.org



Edgewood has achieved behavioral health care accreditation and the Gold Seal of Approval from the Joint Commission, indicating adherence to rigorous standards for quality and safety in providing services to children, teens, and families.

Platinum
Transparency
2025

Candid.

Edgewood continuously achieves Candid's highest level, the Platinum Seal of Transparency. This requires sharing concrete, actionable data regarding organization goals, strategies, and impact metrics alongside sound financial management and operational transparency.

